

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

*In re ZF-TRW Airbag Control Units
Products Liability Litigation*

Case No.: 2:19-ml-02905-JAK-MRW

MDL No. 2905

**ALL CASES AGAINST THE
MITSUBISHI DEFENDANTS**

**DECLARATION OF
JENNIFER M. KEOUGH RE:
SETTLEMENT NOTICE
PROGRAM**

1 I, JENNIFER M. KEOUGH, declare and state as follows:

2
3 1. I am the Chief Executive Officer, President, and Co-Founder of JND Legal
4 Administration LLC (“JND”). JND is a legal administration services provider with
5 headquarters located in Seattle, Washington. JND has extensive experience with all
6 aspects of legal administration and has administered hundreds of class action
7 settlements. As the CEO and President, I am involved in all facets of JND’s operations,
8 including monitoring the implementation of our notice and claims administration
9 programs. A comprehensive description of my experience is attached as **Exhibit A**.

10 2. This Declaration is based on my personal knowledge, as well as upon
11 information provided to me by experienced JND employees and the Parties, and, if
12 called upon to do so, I could and would testify competently thereto.

13 3. I submit this Declaration at the request of the Parties in the above-
14 referenced action to describe the proposed program for providing notice to Class
15 Members (the “Notice Program”) and address why it is consistent with other best
16 practicable court-approved notice programs and the requirements of Rule 23 of the
17 Federal Rules of Civil Procedure (“Rule 23”), the Due Process Clause of the United
18 States Constitution, and the Federal Judicial Center (“FJC”) guidelines for best
19 practicable due process notice.

20 **BACKGROUND EXPERIENCE**

21 4. JND is a leading legal administration services provider with offices
22 throughout the United States and its headquarters in Seattle, Washington. JND’s class
23 action division provides all services necessary for the effective implementation of class
24 actions including: (1) all facets of legal notice, such as outbound mailing, email
25 notification, and the design and implementation of media programs; (2) website design
26 and deployment, including online claim filing capabilities; (3) call center and other
27 contact support; (4) secure class member data management; (5) paper and electronic
28

1 claims processing; (6) calculation design and programming; (7) payment disbursements
2 through check, wire, PayPal, merchandise credits, and other means; (8) qualified
3 settlement fund tax reporting; (9) banking services and reporting; and (10) all other
4 functions related to the secure and accurate administration of class actions.

5 5. JND is an approved vendor for the United States Securities and Exchange
6 Commission, the Federal Trade Commission, and the Consumer Financial Protection
7 Bureau. In addition, we have worked with a number of other government agencies
8 including: the U.S. Equal Employment Opportunity Commission, the Office of the
9 Comptroller of the Currency, the Federal Deposit Insurance Corporation, the Federal
10 Communications Commission, the Department of Justice, and the Department of Labor.
11 We also have Master Services Agreements with various corporations and banks, which
12 were only awarded after JND underwent rigorous reviews of our systems, privacy
13 policies, and procedures. JND has been certified as SOC 2 Type 2 compliant by noted
14 accounting firm Moss Adams.¹

15 6. JND has been recognized by various publications, including the *National*
16 *Law Journal*, the *Legal Times*, and the *New York Law Journal*, for excellence in class
17 action administration. JND was named the #1 Class Action Claims Administrator in the
18 U.S. by the national legal community for multiple consecutive years, and was inducted
19 into the *National Law Journal* Hall of Fame in 2022 and 2023 for having held this title.
20 JND was also recognized last year as the Most Trusted Class Action Administration
21 Specialists in the Americas by *New World Report* (formerly *U.S. Business News*) in the
22 publication's 2022 Legal Elite Awards program.

23 7. The principals of JND collectively have over 80 years of experience in
24 class action legal and administrative fields. JND has overseen claims processes for some
25 for the largest legal claims administration matters in the country's history, and regularly
26

27 ¹ As a SOC 2 Compliant organization, JND has passed an audit under AICPA criteria
28 for providing data security.

1 prepare and implement court approved notice and administration campaigns throughout
2 the United States.

3 8. JND was appointed as the notice and claims administrator in the landmark
4 \$2.67 billion Blue Cross Blue Shield antitrust settlement, in which we mailed over 100
5 million postcard notices; sent hundreds of millions of email notices and reminders;
6 placed notice via print, television, radio, internet and more; received and processed
7 more than eight million claims; and staffed the call center with more than 250 agents
8 during the peak notice program. JND was also appointed the settlement administrator
9 in the \$1.3 billion Equifax Data Breach Settlement where we received more than 18
10 million claims. Email notice was sent twice to over 140 million class members, the
11 interactive website received more than 130 million hits, and a call center was staffed
12 with approximately 500 agents at the peak of call volume.

13 9. Other large JND matters include a voluntary remediation program in
14 Canada on behalf of over 30 million people; the \$1.5 billion Mercedes-Benz Emissions
15 Settlements; the \$120 million GM Ignition Switch Settlement, where we sent notice to
16 nearly 30 million class members and processed over 1.5 million claims; and the \$215
17 million USC Student Health Center Settlement on behalf of women who were sexually
18 abused by a doctor at USC, as well as hundreds of other matters. Our notice campaigns
19 are regularly approved by courts throughout the United States.

20 10. In addition to the above, JND also handled notice and claims
21 administration tasks for the following motor vehicle cases: *Aberin v. Am. Honda Motor*
22 *Co., Inc.*, No. 16-cv-04384-JST (N.D. Cal.); *Amin v. Mercedes-Benz USA, LLC*, No.
23 17-cv-01701- AT (N.D. Ga.); *Express Freight Int'l v. Hino Motors, Ltd.*, No. 22-cv-
24 22483 (S.D. Fla.); *Gjonbalaj v. Volkswagen Grp. of Am., Inc.*, No. 19-cv-07165-BMC
25 (E.D.N.Y.); *Gomez v. Mycles Cycles, Inc.*, No. 37-2015-00043311-CU-BT-CTL (Cal.
26 Super. Ct.); *In re MyFord Touch Consumer Litig.*, No. 13-cv-3072 (EMC) (N.D. Cal.);
27 *In re Navistar MaxxForce Engines Mktg., Sales Practices and Prods. Liab. Litig.*, No.
28

1 14-cv-10318 (N.D. Ill.); *In re: Subaru Battery Drain Prods. Liab.*, No. 20-cv-03095-
2 JHR-MJS (D.N.J.); *In re Volkswagen “Clean Diesel” Mktg., Sales Practice and Prods.*
3 *Liab. Litig.*, No. MDL 2672 CRB (N.D. Cal.); *Khona v. Subaru of Am., Inc.*, No. 19-
4 cv-09323-RMB-AMD (D.N.J.); *Kommer v. Ford Motor Co.*, No. 17-cv-296
5 (N.D.N.Y.); *Patrick v. Volkswagen Grp. of Am., Inc.*, No. 19-cv-01908-MCS-ADS
6 (C.D. Cal.); *Pinon v. Mercedes-Benz USA, LLC and Daimler AG*, No. 18-cv-3984 (N.D.
7 Ga.); *Udeen v. Subaru of America, Inc.*, No. 18-cv-17334- RBK-JS (D.N.J.); as well as
8 others.

9 11. As a member of JND’s Legal Notice Team, I research, design, develop,
10 and implement a wide array of legal notice programs to meet the requirements of Rule
11 23 and relevant state court rules. In addition to providing notice directly to potential
12 class members through direct mail and email, our media campaigns, which are regularly
13 approved by courts throughout the United States, have used a variety of media including
14 newspapers, press releases, magazines, trade journals, radio, television, social media,
15 and the internet depending on the circumstances and allegations of the case, the
16 demographics of the class, and the habits of its members, as reported by various research
17 and analytics tools. During my career, I have submitted declarations to courts
18 throughout the country attesting to the creation and launch of various notice programs.

19 **CASE BACKGROUND**

20 12. The objective of the proposed Notice Program is to provide the best notice
21 practicable, consistent with the methods and tools employed in other court-approved
22 notice programs and to allow Class Members the opportunity to review a plain language
23 notice with the ability to easily take the next step and learn more about the Settlement.

24 13. The Class or Class Members consist of all persons or entities who or
25 which, on the date of the issuance of the Preliminary Approval Order, own/lease or
26 previously owned/leased Mitsubishi Class Vehicles that were originally sold or leased
27 in the United States or any of its territories or possessions. The Mitsubishi Class
28

1 Vehicles are the: (1) 2013-2017 Mitsubishi Lancer; (2) 2013-2015 Mitsubishi Lancer
2 Evolution; (3) 2013-2015 Mitsubishi Lancer Ralliart; (4) 2013-2016 Mitsubishi Lancer
3 Sportback; and (5) 2013 Mitsubishi Outlander.

4 14. Excluded from this Class are: (a) Mitsubishi, its officers, directors,
5 employees and outside counsel; its affiliates and affiliates' officers, directors and
6 employees; its distributors and distributors' officers and directors; and Mitsubishi's
7 Dealers and their officers and directors; (b) Settlement Class Counsel, Plaintiffs'
8 counsel, and their employees; (c) judicial officers and their immediate family members
9 and associated court staff assigned to this case; and (d) persons or entities who or which
10 timely and properly exclude themselves from the Class.

11 **NOTICE PROGRAM OVERVIEW**

12 15. The proposed Notice Program includes the following components, as
13 further described in the sections below:

14 a. Direct email notice to all Class Members for whom a valid email
15 address is obtained;

16 b. Direct mail notice to all known Class Members for whom an email
17 notice bounces back undeliverable or for whom an email address is not obtained;

18 c. Reminder notices, if necessary to stimulate claims, via email and
19 mail during the claims period;

20 d. Supplemental digital notice targeted specifically to Class Members
21 using (1) a custom audience list of Class Member data via the Google Display
22 Network, Facebook, and Instagram; and (2) Vehicle Identification Number
23 ("VINs") targeting through iHeart Automotive Connection;

24 e. An internet search campaign;

25 f. Distribution of a national press release on the US-1 National Circuit;

26 g. A Settlement website, www.ACUSettlement.com, that will provide
27 detailed information about the Settlement and important case documents,
28

1 including the Settlement Agreement and its exhibits, the Short Form and Long
2 Form Notices, a list of important deadlines, a VIN Lookup tool to check
3 Settlement Class Vehicle eligibility, and a Claim Form that may be submitted
4 electronically or printed and mailed; and

5 h. A Settlement toll-free number, post office box, and email address
6 through which Class Members may obtain more information about the Settlement
7 and request that the Long Form Notice and/or Claim Form be sent to them.

8 16. The FJC’s Judges’ Class Action Notice and Claims Process Checklist and
9 Plain Language Guide considers a notice plan to be effective if it has a high reach (above
10 70%). The proposed notice plan is expected to reach the vast majority of Settlement
11 Class Members and far exceed the 70% benchmark. Based on my experience in
12 developing and implementing class notice programs, I believe the proposed Notice
13 Program will provide the best notice practicable under the circumstances and is
14 designed to reach virtually all Class Members.

15 17. Each component of the proposed Notice Program is described in more
16 detail in the sections below.

17 **DIRECT MAIL AND EMAIL NOTICE EFFORT**

18 18. An adequate notice program needs to satisfy “due process” when reaching
19 a class. The United States Supreme Court, in *Eisen v. Carlisle & Jacquelin*, 417 U.S.
20 156 (1974), stated that direct notice (when possible) is the preferred method for reaching
21 a class. In addition, Rule 23(c)(2) of the Federal Rules of Civil Procedure provides that
22 “the court must direct to class members the best notice that is practicable under the
23 circumstances, including individual notice to all members who can be identified through
24 reasonable effort. The notice may be by one or more of the following: United States
25 mail, electronic means, or other appropriate means.”

26 19. As a result, JND will send an Email Notice, attached as **Exhibit B**, to all
27 Class Members for whom a valid email address is obtained. JND will mail a Postcard
28

1 Notice, attached as **Exhibit C**, to all known Class Members for whom an Email Notice
2 bounces back undeliverable or for whom a valid email address is not obtained.

3 20. Defendants will provide a list of eligible VINs to JND. JND will use the
4 VINs to work with third-party data aggregation services to acquire potential Class
5 Members' contact information from the Departments of Motor Vehicles ("DMVs") for all
6 current and previous owners and lessees of the Mitsubishi Class Vehicles. The contact
7 information gained using this process is considered particularly reliable because owners and
8 lessees must maintain accurate and up-to-date contact information to pay vehicle
9 registration fees and keep driver licenses and voter registrations current. JND will also
10 receive Mitsubishi Class Vehicle registration information, including, but not limited to,
11 registration date, year, make, and model of the vehicle through the DMV data. The
12 registration information will identify whether the individual purchased the vehicle new or
13 used and whether the individual currently owns the vehicle.

14 21. After receiving the contact and VIN information from the DMVs, JND will
15 promptly load the information into a case-specific database for the Settlement. JND
16 employs appropriate administrative, technical and physical controls designed to ensure
17 the confidentiality and protection of Class Member data, as well as to reduce the risk of
18 loss, misuse, or unauthorized access, disclosure, or modification of the data.

19 22. Once the data is loaded, JND will identify any undeliverable addresses or
20 duplicate records from the data and assign a unique identification number ("Unique ID") to
21 each Class Member to identify them throughout the administration process.

22 23. JND will conduct a sophisticated email append process to obtain email
23 addresses for all potential Class Members. Prior to sending the Email Notice, JND will
24 evaluate the email for potential spam language to improve deliverability. This process
25 includes running the email through spam testing software, DKIM² for sender

26 _____
27 ² DomainKeys Identified Mail, or DKIM, is a technical standard that helps protect email
28 senders and recipients from spam, spoofing, and phishing.

1 identification and authorization, and hostname evaluation. Additionally, we will check
2 the send domain against the 25 most common IPv4 blacklists.³

3 24. JND uses industry-leading email solutions to achieve the most efficient
4 email notification campaigns. Our Data Team is staffed with email experts and software
5 solution teams to conform each notice program to the particulars of the case. JND
6 provides individualized support during the program and manages our sender reputation
7 with the Internet Service Providers (“ISPs”). For each of our programs, we analyze the
8 program’s data and monitor the ongoing effectiveness of the notification campaign,
9 adjusting the campaign as needed. These actions ensure the highest possible
10 deliverability of the email campaign so that more potential Class Members receive
11 notice.

12 25. For each email campaign, including this one, JND will utilize a verification
13 program to eliminate invalid email and spam traps that would otherwise negatively
14 impact deliverability. We will then clean the list of email addresses for formatting and
15 incomplete addresses to further identify all invalid email addresses.

16 26. To ensure readability of the email, our team will review and format the
17 body content into a structure that is applicable to all email platforms, allowing the email
18 to pass easily to the recipient. Before launching the email campaign, we will send a test
19 email to multiple ISPs and open and test the email on multiple devices (iPhones,
20 Android phones, desktop computers, tablets, etc.) to ensure the email opens as expected.

21 27. Additionally, JND will include an “unsubscribe” link at the bottom of the
22 email to allow Class Members to opt out of any additional email notices from JND.
23 This step is essential to maintain JND’s good reputation among the ISPs and reduce
24 complaints relating to the email campaign.

25 _____
26 ³ IPv4 address blacklisting is a common practice. To ensure that the addresses being used
27 are not blacklisted, a verification is performed against well-known IP blacklist databases.
28 A blacklisted address affects the reputation of a company and could cause an acquired IP
addresses to be blocked.

1 28. Emails that are returned to JND are generally characterized as either “Hard
2 Bounces” or “Soft Bounces.” A Hard Bounce occurs when the ISP rejects the email due
3 to a permanent reason such as the email account is no longer active. A Soft Bounce
4 occurs when the email is rejected for temporary reasons, such as the recipient’s email
5 address inbox is full.

6 29. When an email is returned due to a Soft Bounce, JND attempts to re-send
7 the email notice up to three additional times in an attempt to secure deliverability. If the
8 Soft Bounce email continues to be returned after the third re-send, the email is
9 considered undeliverable. Emails that result in a Hard Bounce are also considered
10 undeliverable.

11 30. As noted above, in addition to the Email Notice, JND will mail a Postcard
12 Notice to all known Class Members for whom an Email Notice bounces back
13 undeliverable or for whom a valid email address is not obtained.

14 31. Prior to mailing the Postcard Notice, JND staff will perform advanced
15 address research using skip-trace databases and the United States Postal Service
16 (“USPS”) National Change of Address (“NCOA”) database⁴ to update addresses. JND
17 will track all notices returned undeliverable by the USPS and will promptly re-mail
18 notices that are returned with a forwarding address. In addition, JND will take
19 reasonable efforts to research and determine if it is possible to reach a Class Member
20 for whom a notice is returned without a forwarding address, either by mailing to a more
21 recent mailing address or using available skip-tracing tools to identify a new mailing
22 address and/or an email address at which the potential Class Member may be reached,
23 if an email was not already sent.

24
25
26 _____
27 ⁴ The NCOA database is the official USPS technology product which makes changes
28 of address information available to mailers to help reduce undeliverable mail pieces
before mail enters the mail stream.

1 32. We estimate that the direct notice effort alone will reach the vast majority
2 of the Class.

3 **REMINDER NOTICE**

4 33. If necessary to stimulate claims, reminder notices will be sent to identified
5 Class Members that have not submitted a claim, opted out of the Class, or unsubscribed
6 from the email campaign. JND will confer with the Parties regarding the necessity and
7 specific timing of any reminder notices to avoid logistical difficulties and to optimize
8 effectiveness. The content of the reminder notice will be materially the same as the
9 initial direct notice, but will include a reminder to the Class Member that they have not
10 yet filed a claim and need to do so in order to receive a payment pursuant to the
11 Settlement. The language will also be adjusted to remove any deadlines that have
12 passed. Reminders will first be attempted via email to Class Members with valid email
13 addresses. Class Members without a valid email address or whose emailed reminder is
14 undeliverable will be mailed a reminder.

15 **SUPPLEMENTAL DIGITAL NOTICE**

16 34. JND will supplement the direct notice effort with a targeted digital effort
17 to extend reach further. Copies of the digital ads are attached as **Exhibit D**.

18 35. JND proposes serving approximately 1.7 million digital impressions over
19 four weeks via Google Display Network (“GDN”),⁵ Facebook, Instagram, and iHeart
20 Automotive Connection (“IAC”) based on the targeting strategies outlined below.⁶

21 a. ***Custom Audience Targeting:*** The process begins with JND providing
22 the platforms with Class Member data containing phone numbers, email addresses,
23 postal addresses, and/or VINs. GDN will match the provided Class Member data
24

25 ⁵ The Google Display Network is a vast network that reaches over 90% of internet users.

26 ⁶ Impressions or Exposures are the total number of opportunities to be exposed to a media
27 vehicle or combination of media vehicles containing a notice. Impressions are a gross or
28 cumulative number that may include the same person more than once. As a result,
impressions can and often do exceed the population size.

1 with their own first-party data which they collect through Gmail, YouTube, Chrome
2 registrations, etc. Likewise, Facebook/Instagram will match the provided Class
3 Member data with their account user data. All matches will be added to a “Custom
4 Audience” list. Ads will then be served to the Custom Audience while they are
5 active on GDN, Facebook, and Instagram over the course of the campaign. The
6 matched Class Member must be active on GDN, Facebook, or Instagram during the
7 campaign period in order to be served an ad. The Class Member data will not be
8 used for any purpose other than the customer match campaign.

9 b. ***iHeart Automotive Connection (IAC) Targeting:*** IAC is typically
10 used by dealers to reach current owners regarding maintenance/service or to
11 encourage them to buy a new car. IAC will send an email notice to a matched list
12 of Class Member VINs. Digital banners will then be served via GDN to those
13 Class Members who open the email notice.

14 36. The digital activity will be served across all devices (desktop, laptop, tablet
15 and mobile), with a heavy emphasis on mobile devices. The digital ads will include an
16 embedded link to the Settlement Website, where Class Members may access more
17 information about the case, including the Long Form Notice, as well as file a claim
18 electronically.

19 **INTERNET SEARCH CAMPAIGN**

20 37. Given that web browsers frequently default to a search engine page, search
21 engines are a common source to get to a specific website (as opposed to typing the
22 desired URL in the navigation bar). As a result, JND plans to implement an internet
23 search campaign to assist interested Class Members in finding the Settlement Website.

24 38. A custom keyword and ad group list will be generated based on content on
25 the Settlement Website landing page, as well as other case information. Keywords are
26 words/phrases that are bid on when they match the search term (or a variation of the
27 search term) a person types into their Google search bar. When a search term matches
28

1 a keyword or phrase, a Responsive Search Ad (RSA) may be served, generating a
2 tailored message relevant to the search term. RSAs utilize machine learning to pair
3 various combinations of ad copy (headlines and descriptions) based on which groupings
4 have worked well previously (i.e., produced a strong CTR/conversion performance),
5 and what the platform anticipates will generate the ideal results for the unique searcher.
6 When the RSA is clicked, the visitor will be redirected to the Settlement Website where
7 they can get more information, as well as file a claim electronically.

8 39. The RSAs are attached as **Exhibit E**.

9 **PRESS RELEASE**

10 40. To further assist in getting “word of mouth” out about the Settlement, JND
11 proposes the distribution of a press release at the start of the campaign to over 5,000
12 media outlets nationwide.

13 41. A copy of the press release is attached as **Exhibit F**.

14 **SETTLEMENT WEBSITE**

15 42. JND will establish and maintain the informational case-specific Settlement
16 Website, www.ACUSettlement.com. It will have an easy-to-navigate design that will
17 be formatted to emphasize important information and deadlines and will provide links
18 to important case documents, including the Long Form Notice and Claim Form,
19 attached as **Exhibit G** and **Exhibit H**, as well as information on how potential Class
20 Members can opt out or object to the Settlement, if they choose. The website will also
21 include an online claim portal to facilitate the electronic submission of Settlement
22 Claims and a VIN lookup tool to check Mitsubishi Class Vehicle eligibility. The website
23 address will be prominently displayed in all printed notice documents and will be
24 accessible through the digital notices and the QR code inserted in the mailed notice.

25 43. The Settlement Website will feature an online Claim Form (“OCF”) with
26 document upload capabilities for the submission of claims. If a user logs in to the OCF
27 with their Unique ID, JND will prepopulate the OCF with the Class Members’ name
28

1 and VIN. JND will work with the Parties to design the online claim submission process
2 to be streamlined and efficient for Class Members. Additionally, a Claim Form will be
3 posted on the website for download for Class Members who prefer to submit a Claim
4 Form by mail.

5 44. The Settlement Website will be ADA-compliant and optimized for mobile
6 visitors so that information loads quickly on mobile devices. It will be designed to
7 maximize search engine optimization through Google and other search engines.
8 Keywords and natural language search terms will be included in the site's metadata to
9 maximize search engine rankings.

10 **TOLL-FREE NUMBER, P.O. BOX, AND EMAIL ADDRESS**

11 45. JND will establish and maintain a 24-hour, toll-free telephone line that
12 Class Members can call to obtain information about the Settlement. Live operators will
13 be available during business hours to answer Class Members' questions and assist with
14 claim filing.

15 46. JND will also establish a dedicated email address and post office box to
16 receive and respond to Class Member correspondence.

17 **NOTICE DESIGN AND CONTENT**

18 47. The proposed notice documents are designed to comply with Rule 23's
19 guidelines for class action notices and the FJC's *Judges' Class Action Notice and Claims*
20 *Process Checklist and Plain Language Guide*. The notices contain easy-to-read
21 summaries of the instructions on how to obtain more information about the case and
22 direct potential Class Members to the Settlement Website, where the Long Form Notice
23 and other case documents will be posted. Courts routinely approve notices that have been
24 written and designed in a similar manner.

25 **REACH**

26 48. Based on JND's experience with automotive settlements, we expect the
27 direct notice effort alone to reach virtually all Class Members. The reminder notice
28

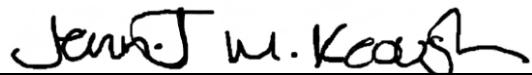
1 effort, supplemental digital effort, internet search campaign, and distribution of a press
2 release to over 5,000 media outlets nationwide will further enhance that reach. The
3 expected reach exceeds that of other court-approved programs and is on the high end of
4 the 70-95% reach standard set forth by the FJC.⁷

5 **CONCLUSION**

6 49. In my opinion, the proposed Notice Program provides the best notice
7 practicable under the circumstances, is consistent with the requirements of Rule 23, and
8 is consistent with other similar court-approved best notice practicable notice programs.
9 The Notice Program is designed to reach as many Class Members as possible and
10 inform them about the Settlement and their rights and options.

11
12 I declare under the penalty of perjury pursuant to the laws of the United States of
13 America and the State of New Jersey that the foregoing is true and correct.

14
15 Executed on July 31, 2024, at Seattle, Washington.

16
17 

18 JENNIFER M. KEOUGH

19
20
21
22
23
24
25 ⁷ Federal Judicial Center, *Judges' Class Action Notice and Claims Process Checklist*
26 *and Plain Language Guide* (2010), p. 3 states: "...the lynchpin in an objective
27 determination of the adequacy of a proposed notice effort is whether all the notice
28 efforts together will reach a high percentage of the class. It is reasonable to reach
between 70–95%."

EXHIBIT A

JENNIFER KEOUGH

CHIEF EXECUTIVE OFFICER AND CO-FOUNDER



I.

INTRODUCTION

Jennifer Keough is Chief Executive Officer and Co-Founder of JND Legal Administration (“JND”). She is the *only* judicially recognized expert in all facets of class action administration - from notice through distribution. With more than 25 years of legal experience, Ms. Keough has directly worked on hundreds of high-profile and complex administration engagements, including such landmark matters as the \$20 billion Gulf Coast Claims Facility, \$10 billion BP Deepwater Horizon Settlement, \$3.4 billion Cobell Indian Trust Settlement (the largest U.S. government class action settlement ever), \$2.67 billion Blue Cross Blue Shield antitrust settlement, \$1.5 billion Mercedes-Benz Emissions Settlements, \$1.3 billion Equifax Data Breach Settlement, \$1 billion Stryker Modular Hip Settlement, National Assoc. of Realtors Settlements of over \$730 million thus far, \$600 million Engle Smokers Trust Fund, and \$215 million USC Student Health Center Settlement, and countless other high-profile matters.

Ms. Keough has been appointed notice expert in many notable cases and has testified on settlement matters in numerous courts and before the Senate Committee for Indian Affairs. She was appointed in 2022 as a Board member of the RAND Corporation’s “Kenneth R. Feinberg Center for Catastrophic Risk Management and Compensation (the Feinberg Center).” Among the Feinberg Center’s missions is to identify and promote laws, programs, and institutions that reduce the adverse social and economic effects of natural and manmade catastrophes by:

- Improving incentives to reduce future losses;
- Providing just compensation to those suffering losses while appropriately allocating liability to responsible parties;
- Helping affected individuals, businesses, and communities to recover quickly; and
- Avoiding unnecessary legal, administrative, and other transaction costs.

Ms. Keough is honored to be included on the Board, which consists of only 18 people, three of whom are federal district court judges. She is the only person from the legal administration industry on the Board.

Ms. Keough is also the only female CEO/Co-Founder in the Legal Administration field. She oversees more than 300 employees throughout the country, including at JND's 35,000 square foot Seattle headquarters. She manages all aspects of JND's class action business from day-to-day processes to high-level strategies. Her comprehensive expertise with noticing, claims processing, Systems and IT work, call center, data analytics, recovery calculations, check and electronic payment distribution, and reporting gained her the reputation with attorneys on both sides of the aisle as the most dependable consultant for all legal administration needs. Ms. Keough also applies her knowledge and skills to other divisions of JND, including mass tort, lien resolution, government services, and eDiscovery. Given her extensive experience, Ms. Keough is often called upon to consult with parties prior to settlement, is frequently invited to speak on class action issues and has authored numerous articles in her multiple areas of expertise.

Ms. Keough launched JND with her partners in early 2016. Just a few months later she was named as the Independent Claims Administrator ("ICA") in a complex BP Solar Panel Settlement. Ms. Keough also started receiving numerous appointments as notice expert and in 2017 was chosen to oversee a \$300 million restitution program in Canada where every adult in that country was eligible to participate. Also, in 2017, Ms. Keough was named a female entrepreneur of the year finalist in the 14th annual Stevie Awards for Women in Business. In 2015 and 2017, she was recognized as a "Woman Worth Watching" by Profiles in Diversity Journal.

Since JND's launch, Ms. Keough has also been featured in numerous media publications. In 2019, she was highlighted in an Authority Magazine article, "5 Things I

wish someone told me before I became a CEO,” and a Moneyish article, “This is exactly how rampant ‘imposter syndrome’ is in the workforce.” In 2018, she was featured in several Fierce CEO articles, “JND Legal Administration CEO Jennifer Keough aids law firms in complicated settlements,” “Special Report—Women CEOs offer advice on defying preconceptions and blazing a trail to the top,” and “Companies stand out with organizational excellence,” as well as a Puget Sound Business Journal article, “JND Legal CEO Jennifer Keough handles law firms’ big business.” In 2013, Ms. Keough appeared in a CNN article, “What Changes with Women in the Boardroom.”

Prior to forming JND, Ms. Keough was Chief Operating Officer and Executive Vice President for one of the then largest legal administration firms in the country, where she oversaw operations in several offices across the country and was responsible for all large and critical projects. Previously, Ms. Keough worked as a class action business analyst at Perkins Coie, one of the country’s premier defense firms, where she managed complex class action settlements and remediation programs, including the selection, retention, and supervision of legal administration firms. While at Perkins she managed, among other matters, the administration of over \$100 million in the claims-made Weyerhaeuser siding case, one of the largest building product class action settlements ever. In her role, she established a reputation as being fair in her ability to see both sides of a settlement program.

Ms. Keough earned her J.D. from Seattle University. She graduated from Seattle University with a B.A. and M.S.F. with honors.



LANDMARK CASES

Jennifer Keough has the distinction of personally overseeing the administration of more large class action programs than any other notice expert in the field. Some of her largest engagements include the following:

1. *In re Blue Cross Blue Shield Antitrust Litig.*

Master File No.: 13-CV-20000-RDP (N.D. Ala.)

JND was appointed as the notice and claims administrator in the \$2.67 billion Blue Cross Blue Shield proposed settlement. To notify class members, we mailed over 100 million postcard notices, sent hundreds of millions of email notices and reminders, and placed notice via print, television, radio, internet, and more. The call center was staffed with 250 agents during the peak of the notice program. More than eight million claims were received. In approving the notice plan designed by Jennifer Keough and her team, United States District Court Judge R. David Proctor, wrote:

After a competitive bidding process, Settlement Class Counsel retained JND Legal Administration LLC (“JND”) to serve as Notice and Claims Administrator for the settlement. JND has a proven track record and extensive experience in large, complex matters... JND has prepared a customized Notice Plan in this case. The Notice Plan was designed to provide the best notice practicable, consistent with the latest methods and tools employed in the industry and approved by other courts...The court finds that the proposed Notice Plan is appropriate in both form and content and is due to be approved.

2. *In re Equifax Inc. Customer Data Sec. Breach Litig.*

No. 17-md-2800-TWT (N.D. Ga.)

JND was appointed settlement administrator, under Ms. Keough’s direction, for this complex data breach settlement valued at \$1.3 billion with a class of 147 million individuals nationwide. Ms. Keough and her team oversaw all aspects of claims administration, including the development of the case website which provided notice in seven languages and allowed for online claim submissions. In the first week alone, over 10 million claims were filed. Overall, the website

received more than 200 million hits and the Contact Center handled well over 100,000 operator calls. Ms. Keough and her team also worked closely with the Notice Provider to ensure that each element of the media campaign was executed in the time and manner as set forth in the Notice Plan.

Approving the settlement on January 13, 2020, Judge Thomas W. Thrash, Jr. acknowledged JND's outstanding efforts:

JND transmitted the initial email notice to 104,815,404 million class members beginning on August 7, 2019. (App. 4, ¶¶ 53-54). JND later sent a supplemental email notice to the 91,167,239 class members who had not yet opted out, filed a claim, or unsubscribed from the initial email notice. (Id., ¶¶ 55-56). The notice plan also provides for JND to perform two additional supplemental email notice campaigns. (Id., ¶ 57)...JND has also developed specialized tools to assist in processing claims, calculating payments, and assisting class members in curing any deficient claims. (Id., ¶¶ 4, 21). As a result, class members have the opportunity to file a claim easily and have that claim adjudicated fairly and efficiently...The claims administrator, JND, is highly experienced in administering large class action settlements and judgments, and it has detailed the efforts it has made in administering the settlement, facilitating claims, and ensuring those claims are properly and efficiently handled. (App. 4, ¶¶ 4, 21; see also Doc. 739-6, ¶¶ 2-10). Among other things, JND has developed protocols and a database to assist in processing claims, calculating payments, and assisting class members in curing any deficient claims. (Id., ¶¶ 4, 21). Additionally, JND has the capacity to handle class member inquiries and claims of this magnitude. (App. 4, ¶¶ 5, 42). This factor, therefore, supports approving the relief provided by this settlement.

3. USC Student Health Ctr. Settlement

No. 18-cv-04258-SVW (C.D. Cal.)

JND was approved as the Settlement Administrator in this important \$215 million settlement that provides compensation to women who were sexually assaulted, harassed and otherwise abused by Dr. George M. Tyndall at the USC Student Health Center during a nearly 30-year period. Ms. Keough and her team designed a notice effort that included: mailed and email notice to potential Class members; digital notices on Facebook, LinkedIn, and Twitter; an internet search effort; notice placements in USC publications/eNewsletters;

and a press release. In addition, her team worked with USC staff to ensure notice postings around campus, on USC's website and social media accounts, and in USC alumni communications, among other things. Ms. Keough ensured the establishment of an all-female call center, whose operators were fully trained to handle delicate interactions, with the goal of providing excellent service and assistance to every woman affected. She also worked with the JND staff handling lien resolution for this case. Preliminarily approving the settlement, Honorable Stephen V. Wilson stated (June 12, 2019):

The Court hereby designates JND Legal Administration ("JND") as Claims Administrator. The Court finds that giving Class Members notice of the Settlement is justified under Rule 23(e)(1) because, as described above, the Court will likely be able to: approve the Settlement under Rule 23(e)(2); and certify the Settlement Class for purposes of judgment. The Court finds that the proposed Notice satisfies the requirements of due process and Federal Rule of Civil Procedure 23 and provides the best notice practicable under the circumstances.

4. **Gulf Coast Claims Facility (GCCF)**

The GCCF was one of the largest claims processing facilities in U.S. history and was responsible for resolving the claims of both individuals and businesses relating to the Deepwater Horizon oil spill. The GCCF, which Ms. Keough helped develop, processed over one million claims and distributed more than \$6 billion within the first year-and-a-half of its existence. As part of the GCCF, Ms. Keough and her team coordinated a large notice outreach program which included publication in multiple journals and magazines in the Gulf Coast area. She also established a call center staffed by individuals fluent in Spanish, Vietnamese, Laotian, Khmer, French, and Croatian.

5. **In re Oil Spill by the Oil Rig "Deepwater Horizon" in the Gulf of Mexico, on April 20, 2010**

No. 2179 (MDL) (E.D. La.)

Following the closure of the Gulf Coast Claims Facility, the Deepwater Horizon Settlement claims program was created. There were two separate legal settlements that provided for two claims administration programs. One of the programs was for the submission of medical claims and the other was for the

submission of economic and property damage claims. Ms. Keough played a key role in the formation of the claims program for the evaluation of economic and property damage claims. Additionally, Ms. Keough built and supervised the back-office mail and processing center in Hammond, Louisiana, which was the hub of the program. The Hammond center was visited several times by Claims Administrator Pat Juneau -- as well as by the District Court Judge and Magistrate -- who described it as a shining star of the program.

6. *Loblaw Card Program*

Jennifer Keough was selected by major Canadian retailer Loblaw and its counsel to act as program administrator in its voluntary remediation program. The program was created as a response to a price-fixing scheme perpetrated by some employees of the company involving bread products. The program offered a \$25 gift card to all adults in Canada who purchased bread products in Loblaw stores between 2002 and 2015. Some 28 million Canadian residents were potential claimants. Ms. Keough and her team: (1) built an interactive website that was capable of withstanding hundreds of millions of “hits” in a short period of time; (2) built, staffed and trained a call center with operators available to take calls twelve hours a day, six days a week; (3) oversaw the vendor in charge of producing and distributing the cards; (4) was in charge of designing and overseeing fraud prevention procedures; and (5) handled myriad other tasks related to this high-profile and complex project.

7. *Cobell v. Salazar*

No. 96 CV 1285 (TFH) (D. D.C.)

As part of the largest government class action settlement in our nation's history, Ms. Keough worked with the U.S. Government to implement the administration program responsible for identifying and providing notice to the two distinct but overlapping settlement classes. As part of the notice outreach program, Ms. Keough participated in multiple town hall meetings held at Indian reservations located across the country. Due to the efforts of the outreach program, over 80% of all class members were provided notice. Additionally, Ms. Keough played a role in creating the processes for evaluating claims and ensuring the correct distributions were made. Under Ms. Keough's supervision, the processing team processed over 480,000 claims forms to determine eligibility. Less than one half of one percent of all claim determinations made

by the processing team were appealed. Ms. Keough was called upon to testify before the Senate Committee for Indian Affairs, where Senator Jon Tester of Montana praised her work in connection with notice efforts to the American Indian community when he stated: “Oh, wow. Okay... the administrator has done a good job, as your testimony has indicated, [discovering] 80 percent of the whereabouts of the unknown class members.” Additionally, when evaluating the Notice Program, Judge Thomas F. Hogan concluded (July 27, 2011):

...that adequate notice of the Settlement has been provided to members of the Historical Accounting Class and to members of the Trust Administration Class.... Notice met and, in many cases, exceeded the requirements of F.R.C.P. 23(c)(2) for classes certified under F.R.C.P. 23(b)(1), (b)(2) and (b)(3). The best notice practicable has been provided class members, including individual notice where members could be identified through reasonable effort. The contents of that notice are stated in plain, easily understood language and satisfy all requirements of F.R.C.P. 23(c)(2)(B).

8. Burnett et al. v. The National Association of Realtors

No. 19-cv-00332 (W.D. Miss.)

JND was appointed as Notice and Claims Administrator in the Real Estate Commission Litigation, including the Settlement with the National Association of Realtors for \$418 million. In total, JND is handling the administration for all Settling Defendants, with a total Settlement value of over \$730 million thus far. This high-profile nationwide settlement arises from allegations that the Defendants conspired to inflate real estate agent commissions. The initial noticing program included direct notice to more than 37 million potential Class Members and a media effort through both online and print advertising. In providing Final Approval of the first round of Settlements with Keller Williams, Anywhere, and RE/MAX, Judge Stephen R. Bough stated (May 9, 2024):

At preliminary approval, the Court appointed JND Legal Administration (“JND”) as the Settlement Administrator. As directed by the Court, JND implemented the parties’ Class Notice Plan...Notice was provided by first-class U.S. mail, electronic mail, and digital and print publication. Without repeating all the details from Keough’s declaration, the Court finds that the direct notice program was extremely successful and reached more than 95% of the potential Settlement class members...The media effort alone reached at least

71 percent of the Settlement Class members....Based on the record, the Court finds that the notice given to the Settlement Class constituted the best notice practicable under the circumstances and fully satisfied the requirements of due process, Federal Rule of Civil Procedure 23, and all applicable law. The Court further finds that the notice given to the Settlement Class was adequate and reasonable.

9. Allagas v. BP Solar Int'l, Inc.

No. 14-cv-00560 (N.D. Cal.)

Ms. Keough was appointed by the United States District Court for the Northern District of California as the Independent Claims Administrator (“ICA”) supervising the notice and administration of this complex settlement involving inspection, remediation, and replacement of solar panels on homes and businesses throughout California and other parts of the United States. Ms. Keough and her team devised the administration protocol and built a network of inspectors and contractors to perform the various inspections and other work needed to assist claimants. She also built a program that included a team of operators to answer claimant questions, a fully interactive dedicated website with online claim filing capability, and a team trained in the very complex intricacies of solar panel mechanisms. In her role as ICA, Ms. Keough regularly reported to the parties and the Court regarding the progress of the case’s administration. In addition to her role as ICA, Ms. Keough also acted as mediator for those claimants who opted out of the settlement to pursue their claims individually against BP. Honorable Susan Illston, recognized the complexity of the settlement when appointing Ms. Keough the ICA (December 22, 2016):

The complexity, expense and likely duration of the litigation favors the Settlement, which provides meaningful and substantial benefits on a much shorter time frame than otherwise possible and avoids risk to class certification and the Class’s case on the merits...The Court appoints Jennifer Keough of JND Legal Administration to serve as the Independent Claims Administrator (“ICA”) as provided under the Settlement.

10. *Health Republic Ins. Co. v. United States*

No. 16-259C (F.C.C.)

For this \$1.9 billion settlement, Ms. Keough and her team used a tailored and effective approach of notifying class members via Federal Express mail and email. Opt-in notice packets were sent via Federal Express to each potential class member, as well as the respective CEO, CFO, General Counsel, and person responsible for risk corridors receivables, when known. A Federal Express return label was also provided for opt-in returns. Notice Packets were also sent via electronic-mail. The informational and interactive case-specific website posted the notices and other important Court documents and allowed potential class members to file their opt-in form electronically.

11. *In re Mercedes-Benz Emissions Litig.*

No. 16-cv-881 (D.N.J.)

JND Legal Administration was appointed as the Settlement Administrator in this \$1.5 billion settlement wherein Daimler AG and its subsidiary Mercedes-Benz USA reached an agreement to settle a consumer class action alleging that the automotive companies unlawfully misled consumers into purchasing certain diesel type vehicles by misrepresenting the environmental impact of these vehicles during on-road driving. As part of its appointment, the Court approved Jennifer Keough's proposed notice plan and authorized JND Legal Administration to provide notice and claims administration services.

The Court finds that the content, format, and method of disseminating notice, as set forth in the Motion, Declaration of JND Legal Administration, the Class Action Agreement, and the proposed Long Form Notice, Short Form Notice, and Supplemental Notice of Class Benefits (collectively, the "Class Notice Documents") - including direct First Class mailed notice to all known members of the Class deposited in the mail within the later of (a) 15 business days of the Preliminary Approval Order; or (b) 15 business days after a federal district court enters the US-CA Consent Decree - is the best notice practicable under the circumstances and satisfies all requirements provided in Rule 23(c)(2)(B). The Court approves such notice, and hereby directs that such notice be disseminated in the manner set forth in the Class Action Settlement to the Class under Rule 23(e)(1)...JND Legal Administration is hereby appointed as

the Settlement Administrator and shall perform all duties of the Settlement Administrator set forth in the Class Action Settlement.

On July 12, 2021, the Court granted final approval of the settlement:

The Court has again reviewed the Class Notice Program and finds that Class Members received the best notice practicable under the circumstances.

12. *In re General Motors LLC Ignition Switch Litig.*

No. 2543 (MDL) (S.D.N.Y.)

GM Ignition Switch Compensation Claims Resolution Facility

Ms. Keough oversaw the creation of a Claims Facility for the submission of injury claims allegedly resulting from the faulty ignition switch. The Claims Facility worked with experts when evaluating the claim forms submitted. First, the Claims Facility reviewed thousands of pages of police reports, medical documentation, and pictures to determine whether a claim met the threshold standards of an eligible claim for further review by the expert. Second, the Claims Facility would inform the expert that a claim was ready for its review. Ms. Keough constructed a database which allowed for a seamless transfer of claim forms and supporting documentation to the expert for further review.

13. *In re General Motors LLC Ignition Switch Litig.*

No. 2543 (MDL) (S.D.N.Y.)

Class Action Settlement

Ms. Keough was appointed the class action settlement administrator for the \$120 million GM Ignition Switch settlement. On April 27, 2020, Honorable Jesse M. Furman approved the notice program designed by Ms. Keough and her team and the notice documents they drafted with the parties:

The Court further finds that the Class Notice informs Class Members of the Settlement in a reasonable manner under Federal Rule of Civil Procedure 23(e)(1)(B) because it fairly apprises the prospective Class Members of the terms of the proposed Settlement and of the options that are open to them in connection with the proceedings.

The Court therefore approves the proposed Class Notice plan, and hereby directs that such notice be disseminated to Class Members in the manner set

forth in the Settlement Agreement and described in the Declaration of the Class Action Settlement Administrator...

Under Ms. Keough's direction, JND mailed notice to nearly 30 million potential class members.

On December 18, 2020, Honorable Jesse M. Furman granted final approval:

The Court confirms the appointment of Jennifer Keough of JND Legal Administration ("JND") as Class Action Settlement Administrator and directs Ms. Keough to carry out all duties and responsibilities of the Class Action Settlement Administrator as specified in the Settlement Agreement and herein...The Court finds that the Class Notice and Class Notice Plan satisfied and continue to satisfy the applicable requirements of Federal Rules of Civil Procedure 23(c)(2)(b) and 23(e), and fully comply with all laws, including the Class Action Fairness Act (28 U.S.C. § 1711 et seq.), and the Due Process Clause of the United States Constitution (U.S. Const., amend. V), constituting the best notice that is practicable under the circumstances of this litigation.

14. Senne v. Office of the Commission of Baseball

No. 14-00608-JCS (N.D. Cal.)

Ms. Keough and her team acted as the Settlement Administrator in the \$185M settlement encompassing nearly 25,000 minor league baseball players who signed a uniform player's contract and played in in certain non-regular season periods from 2009 to 2022. The administration included direct notice by mail and e-mail, a media campaign, a primary distribution, and a redistribution of unclaimed funds to eligible class members. The administration also included a dedicated, bilingual online platform allowing players to submit work period disputes, update their addresses, view settlement payment estimates, and select the method in which they wished to receive their settlement payment. JND overcame unique challenges in the administration which included highly mobile class members who shared residences and sometimes accounts with fellow players, the provision of multi-lingual services, complex employment and non-employment tax reporting to most states and the federal government, as well as facilitating payment to the significant proportion of players who reside primarily outside the US.

15. *Express Freight Int'l v. Hino Motors Ltd.*

No. 22-cv-22483-Gayles/Torres (S.D. Fla.)

JND was retained as the Settlement Administrator in this \$237.5 million class action settlement stemming from allegations that the emission levels in certain Hino trucks were misrepresented and exceed regulatory limits. Ms. Keough and her team designed a robust notice program that combined direct notice, a press release, an internet search campaign, and industry targeted digital and publication notice to maximize reach. As the settlement class included numerous fleet owners, the JND team under Ms. Keough's leadership successfully implemented a claim submission process to facilitate the filing of bulk claims that resulted in over 55,000 fleet filer claims. On April 1, 2024 Judge Darrin P. Gayles approved the notice program:

The Court finds that Settlement Class Notice program was implemented in the manner approved by the Court in its Preliminary Approval Order. See Supplemental Keogh Decl. ¶¶ 4-9, 16. The Court finds that the form, content, and methods of disseminating notice to the Settlement Class Members: (1) comply with Rule 23(c)(2) of the Federal Rules of Civil Procedure as they are the best practicable notice under the circumstances and are reasonably calculated to apprise the Settlement Class Members of the pendency of this Action, the terms of the Settlement, and their right to object to the Settlement; (2) comply with Rule 23(e), as they are reasonably calculated to apprise the Settlement Class Members of the pendency of the Action, the terms of the proposed Settlement, and their rights under the proposed Settlement, including, but not limited to, their right to object to, or opt out of, the proposed Settlement and other rights under the terms of the Settlement Agreement; (3) comply with Rule 23(h), as they are reasonably calculated to apprise the Settlement Class Members of any motion by Settlement Class Counsel for reasonable attorney's fees and costs, and their right to object to any such motion; (4) constitute due, adequate, and sufficient notice to all Settlement Class Members and other persons entitled to receive notice; and (5) meet all applicable requirements of law, including, but not limited to, 28 U.S.C. § 1715, Fed. R. Civ. P. 23(c), (e), and (h), and the Due Process Clause of the United States Constitution.

16. *FTC v. Reckitt Benckiser Grp. PLC*

No. 19CV00028 (W.D. Va.)

Ms. Keough and her team designed a multi-faceted notice program for this \$50 million settlement resolving charges by the FTC that Reckitt Benckiser Group PLC violated antitrust laws by thwarting lower-priced generic competition to its branded drug Suboxone.

The plan reached 80% of potential claimants nationwide, and a more narrowed effort extended reach to specific areas and targets. The nationwide effort utilized a mix of digital, print, and radio broadcast through Sirius XM. Extended efforts included local radio in areas defined as key opioid markets and an outreach effort to medical professionals approved to prescribe Suboxone in the U.S., as well as to substance abuse centers; drug abuse and addiction info and treatment centers; and addiction treatment centers nationwide.

17. *In re Stryker Rejuvenate and ABG II Hip Implant Prods. Liab. Litig.*

No. 13-2441 (MDL) (D. Minn.)

Ms. Keough and her team were designated as the escrow agent and claims processor in this \$1 billion settlement designed to compensate eligible U.S. Patients who had surgery to replace their Rejuvenate Modular-Neck and/or ABG II Modular-Neck hip stems prior to November 3, 2014. As the claims processor, Ms. Keough and her team designed internal procedures to ensure the accurate review of all medical documentation received; designed an interactive website which included online claim filing; and established a toll-free number to allow class members to receive information about the settlement 24 hours a day. Additionally, she oversaw the creation of a deficiency process to ensure claimants were notified of their deficient submission and provided an opportunity to cure. The program also included an auditing procedure designed to detect fraudulent claims and a process for distributing initial and supplemental payments. Approximately 95% of the registered eligible patients enrolled in the settlement program.

18. *In re The Engle Trust Fund*

No. 94-08273 CA 22 (Fla. 11th Jud. Cir. Ct.)

Ms. Keough played a key role in administering this \$600 million landmark case against the country's five largest tobacco companies. Miles A. McGrane, III, Trustee to the Engle Trust Fund recognized Ms. Keough's role when he stated:

The outstanding organizational and administrative skills of Jennifer Keough cannot be overstated. Jennifer was most valuable to me in handling numerous substantive issues in connection with the landmark Engle Trust Fund matter. And, in her communications with affected class members, Jennifer proved to be a caring expert at what she does.

19. *In re Air Cargo Shipping Servs. Antitrust Litig.*

No. 06-md-1775 (JG) (VVP) (E.D.N.Y.)

This antitrust settlement involved five separate settlements. As a result, many class members were affected by more than one of the settlements, Ms. Keough constructed the notice and claims programs for each settlement in a manner which allowed for the comparison of claims data. Each claims administration program included claims processing, review of supporting evidence, and a deficiency notification process. The deficiency notification process included mailing of deficiency letters, making follow up phone calls, and sending emails to class members to help them complete their claim. To ensure accuracy throughout the claims process for each of the settlements, Ms. Keough created a process which audited many of the claims that were eligible for payment.



JUDICIAL RECOGNITION

Courts have favorably recognized Ms. Keough's work as outlined above and by the sampling of judicial comments from JND programs listed below.

1. Judge Cormac J. Carney

Doe v. MindGeek USA Incorp., (January 26, 2024)
No. 21-cv-00338 (C.D. Cal.):

...the Court finds that the notice and plan satisfy the statutory and constitutional requirements because, given the nature and complexity of this case, "a multi-faceted notice plan is the best notice that is practicable under the circumstances."

2. Honorable Jesse M. Furman

City of Philadelphia v. Bank of Am. Corp., (October 12, 2023)
No. 19-CV-1608 (JMF) (S.D.N.Y.):

The Court approves the form and contents of the Short-Form and Long-Form Notices (collectively, the "Notices")...In addition to directly mailing notice, JND will run digital ads targeting a custom audience using the Google Display Network (GDN) and LinkedIn in an effort to target likely Class Members...JND will cause the publication notice... to be published in the Wall Street Journal and Investor's Business Daily. JND will also cause an informational press release...to be distributed to approximately 11,000 media outlets nationwide.

3. Chief Judge Stephanie M. Rose

PHT Holding II LLC v. N. Am. Co. for Life and Health Ins., (August 25, 2023)
No. 18-CV-00368 (S.D. Iowa):

The Court appoints JND Legal Administration LLC ("JND") as the Settlement Administrator...The Court finds that the manner of distribution of the Notices constitutes the best practicable notice under the circumstances as well as valid, due and sufficient notice to the Class and complies fully with the requirements of Federal Rule of Civil Procedure 23 and the due process requirements of the United States Constitution.

4. Judge Mary Kay Vyskocil

Advance Trust & Life Escrow Serv., LTA v. PHL Variable Ins. Co., (August 9, 2023)
No. 18-cv-03444 (MKV) (S.D.N.Y.):

The Court appoints JND Legal Administration LLC (“JND”), which is a competent firm, as the Settlement Administrator... The Court finds that the manner of distribution of the Notices constitutes the best practicable notice under the circumstances, as well as valid, due, and sufficient notice to the Class, and complies fully with the requirements of Federal Rule of Civil Procedure 23 and the due process requirements of the United States Constitution.

5. Judge Philip S. Gutierrez

In re Nat’l Football League’s Sunday Ticket Antitrust Litig., (July 7, 2023)
No. 15-mj-02668-PSG (JEMx) (C.D. Cal.):

JND Legal Administration (“JND”) is hereby appointed as the Notice Administrator. The Court approves the proposed forms of notice...The Court approves the proposed methods of notice, including: a. Direct notice using customer contact information provided to JND; b. A dedicated litigation website containing the Detailed Notice; and c. Supplemental forms of notice that include digital and radio advertisements.

6. Honorable Terrence G. Berg

Chapman v Gen. Motors, LLC, (June 29, 2023)
No. 19-CV-12333-TGB-DRG (E.D. Mich.):

Pursuant to Federal Rules of Civil Procedure 23(c)(2)(B), the Court finds that the content, format, and method of disseminating Class Notice...is the best notice practicable under the circumstances and satisfies all legal requirements, including Federal Rule of Civil Procedure 23(c)(2)(B) and the Due Process Clause.

7. Honorable Virginia M. Kendall

In re Local TV Advert. Antitrust Litig., (June 14, 2023)
MDL No. 2867 (N.D. Ill.):

JND Legal Administration is hereby appointed as the Settlement Administrator with respect to the CBS, Fox, Cox Entities, and ShareBuilders Settlements. The Court approves the proposed Notice Program, including the Email Notice, Postcard Notice, Print Notice, Digital Notice, Long Form Notice and the Claim Form...

8. Judge Edward J. Davila

In re MacBook Keyboard Litig., (May 25, 2023)

No. 18-cv-02813-EDJ (N.D. Cal.):

The Settlement Agreement is being administered by JND Legal Administration (“JND”)...the Settlement Administrator provided direct and indirect notice through emails, postcards, and the settlement website, in addition to the press and media coverage the settlement received...the Court finds that the Settlement Class has been provided adequate notice.

9. Honorable David O Carter

Gutierrez, Jr. v. Amplify Energy Corp., (April 24, 2023)

No. 21-cv-01628-DOC-JDE (C.D. Cal.):

The Court finds that the Notice set forth in Article VI of the Settlement Agreement, detailed in the Notice Plan attached to the Declaration of Jennifer Keough of JND Legal Administration, and effectuated pursuant to the Preliminary Approval Order: (a) constitutes the best notice practicable under the circumstances of this Action; (b) constitutes due and sufficient notice to the Classes of the terms of the Settlement Agreement and the Final Approval Hearing; and (c) fully complied with the requirements of the Federal Rules of Civil Procedure, the United States Constitution, and any other applicable law, including the Class Action Fairness Act of 2005, 28 U.S.C. § 1715.

10. Honorable Joseph C. Spero

Shuman v. Squaretrade Inc., (March 1, 2023)

No. 20-cv-02725-JCS (N.D. Cal.):

As of February 10, 2023, 703,729 Class Members were mailed or emailed at least one Notice that was not returned as undeliverable, representing over 99.76% of the total Class Member population. Supplemental Declaration of Jennifer Keough Regarding Notice Administration (dkt. no. 140-2) (“Keough Supp. Decl.”), ¶ 7. The Court finds that notice was provided in the best practicable manner to class members and fulfills the requirements of due process.

11. Honorable J.P. Boulee

In re TransUnion Rental Screening Sol. Inc. FCRA Litig., (January 6, 2023)
No. 20-md-02933-JPB (N.D. Ga.):

The Parties have proposed JND Legal Administration as the Settlement Administrator for the Rule 23(b)(2) and Rule 23(b)(3) Settlement Classes. The Court has reviewed the materials about this organization and concludes that it has extensive and specialized experience and expertise in class action settlements and notice programs. The Court hereby appoints JND Legal Administration as the Settlement Administrator, to assist and provide professional guidance in the implementation of the Notice Plans and other aspects of the settlement administration.

12. Honorable David O Carter

Gutierrez, Jr. v. Amplify Energy Corp., (December 7, 2022)
21-cv-01628-DOC-JDE (C.D. Cal.):

The Court appoints JND Legal Administration as the Settlement Administrator in this Action...The Court approves, as to form and content, the Direct Notices, Long Form Notices, and Email notices substantially in the forms attached as Exhibits B-J to the Declaration of Jennifer Keough In Support of Motion for Preliminary Approval of Class Action Settlement and Direction of Notice (“Keough Declaration”).

13. Honorable Charles R. Breyer

In re Volkswagen “Clean Diesel” Mktg., Sales Practice and Prods. Liab. Litig., (November 9, 2022)
MDL 2672 CRB (N.D. Cal.):

The Settlement Administrator has also taken the additional step to allow potential class members to submit claims without any documentation on the settlement website, allowing the settlement administrator to seek out the documentation independently (which can often be found without further aid from the class member). Id. at 5; Third Keough Decl. (dkt. 8076) ¶ 3. On October 6, 2022, the Settlement Administrator also sent reminder notices to the class members who have not yet submitted a claim, stating that they may file a claim without documentation, and their claim will be verified based on the information they provide. Third Keough Decl. ¶ 4. In any case, Lochridge’s concerns about the unavailability of documentation have not been borne out by the majority of claimants: According to the Settlement Administrator, of the 122,467 claims submitted, 100,657 have included some form of documentation. Id. ¶ 6. Lochridge’s objection on this point is thus overruled...

Additionally, the claims process has been unusually successful—as of October 20, 122,467 claim forms have been submitted, covering 22% of the estimated eligible Class vehicles. *Third Keough Decl.* ¶ 6. This percentage rises to 24% when the Sport+ Class vehicles that have already received a software update (thus guaranteeing their owners a \$250 payment without submission of a claim form) are included. *Id.* This reaction strongly favors approval of the settlement.

14. Honorable Joseph C. Spero

Shuman v. Squaretrade Inc., (October 17, 2022)
No. 20-cv-02725-JCS (N.D. Cal.):

JND Legal Administration is appointed to serve as the Settlement Administrator and is authorized to email and mail the approved Notice to members of the Settlement Class and further administer the Settlement in accordance with the Amended Agreement and this Order.

15. Judge Stephen V. Wilson

LSIMC, LLC v. Am. Gen. Life Ins. Co., (September 21, 2022)
No. 20-cv-11518 (C.D. Cal.):

JND Legal Administration LLC (“JND”) shall be appointed to serve as Class Notice Administrator...

16. Judge Valerie Figueredo

Vida Longevity Fund, LP v. Lincoln Life & Annuity Co. of New York, (August 19, 2022)
No. 19-cv-06004 (S.D.N.Y.):

The Court approves the retention of JND Legal Administration LLC (“JND”) as the Notice Administrator.

17. Honorable Dana M. Sabraw

In re Packaged Seafood Prods. Antitrust Litig. (EPP Class), (July 15, 2022)
No. 15-md-02670 (S.D. Cal.):

An experienced and well-respected claims administrator, JND Legal Administration LLC (“JND”), administered a comprehensive and robust notice plan to alert Settlement Class Members of the COSI Settlement Agreement...The Notice Plan surpassed the 85% reach goal...The Court recognizes JND’s extensive experience in processing claim especially for millions of claimants...The Court finds due process was satisfied

and the Notice Program provided adequate notice to settlement class members in a reasonable manner through all major and common forms of media.

18. Honorable Charles R. Breyer

In re Volkswagen “Clean Diesel” Mktg., Sales Practice and Prods. Liab. Litig., (July 8, 2022)
MDL 2672 CRB (N.D. Cal.):

As applied here, the Court finds that the content, format, and method of disseminating Notice—set forth in the Motion, the Declaration of Jennifer Keough on Settlement Notice Plan, and the Settlement Agreement and Release—is state of the art and satisfies Rule 23(c)(2) and all contemporary notice standards. The Court approves the notice program, and hereby directs that such notice be disseminated in the manner set forth in the proposed Settlement Agreement and Declaration of Jennifer Keough on Settlement Notice Plan to Class Members under Rule 23(e)(1).

19. Judge Fernando M. Olguin

Gupta v. Aeries Software, Inc., (July 7, 2022)
No. 20-cv-00995 (C.D. Cal.):

Under the circumstances, the court finds that the procedure for providing notice and the content of the class notice constitute the best practicable notice to class members and complies with the requirements of due process...The court appoints JND as settlement administrator.

20. Judge Cormac J. Carney

Gifford v. Pets Global, Inc., (June 24, 2022)
No. 21-cv-02136-CJC-MRW (C.D. Cal.):

The Settlement also proposes that JND Legal Administration act as Settlement Administrator and offers a provisional plan for Class Notice...

The proposed notice plan here is designed to reach at least 70% of the class at least two times. The Notices proposed in this matter inform Class Members of the salient terms of the Settlement, the Class to be certified, the final approval hearing and the rights of all parties, including the rights to file objections or to opt-out of the Settlement Class...This proposed notice program provides a fair opportunity for Class Members to obtain full disclosure of the conditions of the Settlement and to make an informed decision regarding the Settlement.

21. Judge David J. Novak

Brighton Tr. LLC, as Tr. v. Genworth Life & Annuity Ins. Co., (June 3, 2022)

No. 20-cv-240-DJN (E.D. Va.):

The Court appoints JND Legal Administration LLC (“JND”), a competent firm, as the Settlement Administrator.

22. Judge Donovan W. Frank

Advance Trust & Life Escrow Serv., LTA v. ReliaStar Life Ins. Co., (June 2, 2022)

No. 18-cv-2863-DWF-ECW (D. Minn.):

The Court approves the retention of JND Legal Administration LLC (“JND”) as the Notice Administrator.

23. Honorable Philip S. Gutierrez

Andrews v. Plains All Am. Pipeline, L.P., (May 25, 2022)

No. 15-cv-04113-PSG-JEM (C.D. Cal.):

Court appoints JND Legal Administration as the Settlement Administrator in this Action...The Court approves, as to form and content, the Mail Notice and the Publication Notice, substantially in the forms attached as Exhibits D, E, and F to the Declaration of Jennifer Keough In Support of Motion for Preliminary Approval of Class Action Settlement and Direction of Notice (“Keough Declaration”).

24. Judge Victoria A. Roberts

Graham v. Univ. of Michigan, (March 29, 2022)

No. 21-cv-11168-VAR-EAS (E.D. Mich.):

The Court has received and reviewed...the proposed notice plan as described in the Declaration of Jennifer Keough...The Court finds that the foregoing program of Class Notice and the manner of its dissemination is sufficient under the circumstances and is reasonably calculated to apprise the Settlement Class of the pendency of this Action and their right to object to the Settlement. The Court further finds that the Class Notice program is reasonable; that it constitutes due, adequate, and sufficient notice to all persons entitled to receive notice; and that it meets the requirements of due process and Federal Rule of Civil Procedure 23.

25. Honorable Michael Markman

DC 16 v. Sutter Health, (March 11, 2022)

No. RG15753647 (Cal. Super. Ct.):

The Court approves and appoints JND Legal Administration (“JND”) to serve as the notice provider and directs JND to carry out all duties and responsibilities of providing notice and processing requests for exclusion.

26. Honorable P. Kevin Castel

Hanks v. Lincoln Life & Annuity Co. of New York, (February 23, 2022)

No. 16-cv-6399 PKC (S.D.N.Y.):

The Court appoints JND Legal Administration LLC (“JND”), a competent firm, as the Settlement Administrator...The form and content of the notices, as well as the manner of dissemination described below, meet the requirements of Rule 23 and due process, constitute the best notice practicable under the circumstances, and shall constitute due and sufficient notice to all persons and entities entitled thereto.

27. Judge David G. Campbell

In re Arizona Theranos, Inc. Litig., (February 2, 2022)

No. 16-cv-2138-DGC (D. Ariz.):

The Court appoints JND Legal Administration (“JND”) to serve as Class Administrator and directs JND to carry out all duties and responsibilities of the Class Administrator as specified in the Notice Plan...This approval includes the proposed methods of providing notice, the proposed forms of notice attached as Exhibits B through D to the Declaration of Jennifer M. Keough (Doc. 445-1 – “Keough Decl.”), and the proposed procedure for class members to opt-out.

28. Judge William M. Conley

Bruzek v. Husky Oil Operations Ltd., (January 31, 2022)

No. 18-cv-00697 (W.D. Wis.):

The claims administrator estimates that at least 70% of the class received notice... the court concludes that the parties’ settlement is fair, reasonable and adequate under Rule 23(e).

29. Honorable Dana M. Sabraw

In re Packaged Seafood Prods. Antitrust Litig. (DPP Class), (January 26, 2022)
No. 15-md-02670 (S.D. Cal.):

The rigorous notice plan proposed by JND satisfies requirements imposed by Rule 23 and the Due Process clause of the United States Constitution. Moreover, the contents of the notice satisfactorily informs Settlement Class members of their rights under the Settlement.

30. Honorable Dana M. Sabraw

In re Packaged Seafood Prods. Antitrust Litig. (EPP Class), (January 26, 2022)
No. 15-md-02670 (S.D. Cal.):

Class Counsel retained JND, an experienced notice and claims administrator, to serve as the notice provider and settlement claims administrator. The Court approves and appoints JND as the Claims Administrator. EPPs and JND have developed an extensive and robust notice program which satisfies prevailing reach standards. JND also developed a distribution plan which includes an efficient and user-friendly claims process with an effective distribution program. The Notice is estimated to reach over 85% of potential class members via notice placements with the leading digital network (Google Display Network), the top social media site (Facebook), and a highly read consumer magazine (People)... The Court approves the notice content and plan for providing notice of the COSI Settlement to members of the Settlement Class.

31. Judge Alvin K. Hellerstein

Leonard v. John Hancock Life Ins. Co. of NY, (January 10, 2022)
No. 18-CV-04994 (S.D.N.Y.):

The Court finds that the manner of distribution of the Notices constitutes the best practicable notice under the circumstances as well as valid, due and sufficient notice to the Class and complies fully with the requirements of Federal Rule of Civil Procedure 23 and the due process requirements of the United States Constitution.

32. Honorable Justice Edward Belobaba

Kalra v. Mercedes-Benz Canada Inc., (December 9, 2021)

No. 15-MD-2670 (Ont. Super. Ct.):

THIS COURT ORDERS that JND Legal Administration is hereby appointed the Settlement Administrator to implement and oversee the Notice Program, the Claims Program, the Honorarium Payment to the Class Representative, and the payment of the Levy to the Class Proceedings Fund.

33. Judge Timothy J. Corrigan

Levy v. Dolgencorp, LLC, (December 2, 2021)

No. 20-cv-01037-TJC-MCR (M.D. Fla.):

No Settlement Class Member has objected to the Settlement and only one Settlement Class Member requested exclusion from the Settlement through the opt-out process approved by this Court...The Notice Program was the best notice practicable under the circumstances. The Notice Program provided due and adequate notice of the proceedings and of the matters set forth therein, including the proposed Settlement set forth in the Agreement, to all persons entitled to such notice. The Notice Program fully satisfied the requirements of the Federal Rules of Civil Procedure and the United States Constitution, which include the requirement of due process.

34. Honorable Nelson S. Roman

Swetz v. GSK Consumer Health, Inc., (November 22, 2021)

No. 20-cv-04731 (S.D.N.Y.):

The Notice Plan provided for notice through a nationwide press release; direct notice through electronic mail, or in the alternative, mailed, first-class postage prepaid for identified Settlement Class Members; notice through electronic media—such as Google Display Network and Facebook—using a digital advertising campaign with links to the dedicated Settlement Website; and a toll-free telephone number that provides Settlement Class Members detailed information and directs them to the Settlement Website. The record shows, and the Court finds, that the Notice Plan has been implemented in the manner approved by the Court in its Preliminary Approval Order.

35. Honorable James V. Selna

Herrera v. Wells Fargo Bank, N.A., (November 16, 2021)

No. 18-cv-00332-JVS-MRW (C.D. Cal.):

On June 8, 2021, the Court appointed JND Legal Administration (“JND”) as the Claims Administrator... JND mailed notice to approximately 2,678,266 potential Non-Statutory Subclass Members and 119,680 Statutory Subclass Members. Id. ¶ 5. 90% of mailings to Non-Statutory Subclass Members were deemed delivered, and 81% of mailings to Statutory Subclass Members were deemed delivered. Id. ¶ 9. Follow-up email notices were sent to 1,977,514 potential Non-Statutory Subclass Members and 170,333 Statutory Subclass Members, of which 91% and 89% were deemed delivered, respectively. Id. ¶ 12. A digital advertising campaign generated an additional 5,195,027 views. Id. ¶ 13...Accordingly, the Court finds that the notice to the Settlement Class was fair, adequate, and reasonable.

36. Judge Mark C. Scarsi

Patrick v. Volkswagen Grp. of Am., Inc., (September 18, 2021)

No. 19-cv-01908-MCS-ADS (C.D. Cal.):

The Court finds that, as demonstrated by the Declaration of Jennifer M. Keough and counsel’s submissions, Notice to the Settlement Class was timely and properly effectuated in accordance with Fed. R. Civ. P. 23(e) and the approved Notice Plan set forth in the Court’s Preliminary Approval Order. The Court finds that said Notice constitutes the best notice practicable under the circumstances, and satisfies all requirements of Rule 23(e) and due process.

37. Judge Morrison C. England, Jr.

Martinelli v. Johnson & Johnson, (September 27, 2021)

No. 15-cv-01733-MCE-DB (E.D. Cal.):

The Court appoints JND, a well-qualified and experienced claims and notice administrator, as the Settlement Administrator.

38. Honorable Nathanael M. Cousins

Malone v. Western Digital Corp., (July 21, 2021)

No. 20-cv-03584-NC (N.D. Cal.):

The Court hereby appoints JND Legal Administration as Settlement Administrator...The Court finds that the proposed notice program meets the requirements of Due Process

under the U.S. Constitution and Rule 23; and that such notice program—which includes individual direct notice to known Settlement Class Members via email, mail, and a second reminder email, a media and Internet notice program, and the establishment of a Settlement Website and Toll-Free Number—is the best notice practicable under the circumstances and shall constitute due and sufficient notice to all persons entitled thereto. The Court further finds that the proposed form and content of the forms of the notice are adequate and will give the Settlement Class Members sufficient information to enable them to make informed decisions as to the Settlement Class, the right to object or opt-out, and the proposed Settlement and its terms.

39. Judge Mark H. Cohen

Pinon v. Mercedes-Benz USA, LLC and Daimler AG, (March 29, 2021)

No. 18-cv-3984 (N.D. Ga.):

The Court finds that the content, format, and method of disseminating the Notice Plan, as set forth in the Motion, the Declaration of the Settlement Administrator (Declaration of Jennifer M. Keough Regarding Proposed Notice Plan) [Doc. 70-7], and the Settlement Agreement, including postcard notice disseminated through direct U.S. Mail to all known Class Members and establishment of a website: (a) constitutes the best notice practicable under the circumstances; (b) are reasonably calculated, under the circumstances, to apprise settlement class members of the pendency of the action, the terms of the proposed Settlement Agreement, and their rights under the proposed Settlement Agreement; (c) are reasonable and constitute due, adequate, and sufficient notice to those persons entitled to receive notice; and (d) satisfies all requirements provided Federal Rule of Civil Procedure 23, the constitutional requirement of due process, and any other legal requirements. The Court further finds that the notices are written in plain language, use simple terminology, and are designated to be readily understandable by the Settlement Class.

40. Honorable Daniel D. Domenico

Advance Trust & Life Escrow Serv., LTA v. Sec. Life of Denver Ins. Co., (January 29, 2021)

No. 18-cv-01897-DDD-NYW (D. Colo.):

The court approves the form and contents of the Short-Form and Long Form Notices attached as Exhibits A and B, respectively, to the Declaration of Jennifer M. Keough, filed on January 26, 2021...The proposed form and content of the Notices meet the requirements of Federal Rule of Civil Procedure 23(c)(2)(B)...The court approves the retention of JND Legal Administration LLC as the Notice Administrator.

41. Honorable Virginia A. Phillips

Sonner v. Schwabe N. Am., Inc., (January 25, 2021)

No. 15-cv-01358 VAP (SPx) (C.D. Cal.):

Following preliminary approval of the settlement by the Court, the settlement administrator provided notice to the Settlement Class through a digital media campaign. (Dkt. 203-5). The Notice explains in plain language what the case is about, what the recipient is entitled to, and the options available to the recipient in connection with this case, as well as the consequences of each option. (Id., Ex. E). During the allotted response period, the settlement administrator received no requests for exclusion and just one objection, which was later withdrawn. (Dkt. 203-1, at 11).

Given the low number of objections and the absence of any requests for exclusion, the Class response is favorable overall. Accordingly, this factor also weighs in favor of approval.

42. Honorable R. Gary Klausner

A.B. v. Regents of the Univ. of California, (January 8, 2021)

No. 20-cv-09555-RGK-E (C.D. Cal.):

The parties intend to notify class members through mail using UCLA's patient records. And they intend to supplement the mail notices using Google banners and Facebook ads, publications in the LA times and People magazine, and a national press release. Accordingly, the Court finds that the proposed notice and method of delivery sufficient and approves the notice.

43. Judge Nathanael M. Cousins

King v. Bumble Trading Inc., (December 18, 2020)

No. 18-cv-06868-NC (N.D. Cal.):

Pursuant to the Court's Preliminary Approval Order, the Court appointed JND Settlement Administrators as the Settlement Administrator... JND sent court-approved Email Notices to millions of class members...Overall, approximately 81% of the Settlement Class Members were successfully sent either an Email or Mailed Notice...JND supplemented these Notices with a Press Release which Global Newswire published on July 18, 2020... In sum, the Court finds that, viewed as a whole, the settlement is sufficiently "fair, adequate, and reasonable" to warrant approval.

44. Judge Vernon S. Broderick, Jr.

In re Keurig Green Mountain Single-Serve Coffee Antitrust Litig., (December 16, 2020)
No. 14-md-02542 (S.D.N.Y.):

I further appoint JND as Claims Administrator. JND's principals have more than 75 years-worth of combined class action legal administration experience, and JND has handled some of the largest recent settlement administration issues, including the Equifax Data Breach Settlement. (Doc. 1115 ¶ 5.) JND also has extensive experience in handling claims administration in the antitrust context. (Id. ¶ 6.) Accordingly, I appoint JND as Claims Administrator.

45. Honorable Laurel Beeler

Sidibe v. Sutter Health, (November 5, 2020)
No. 12-cv-4854-LB (N.D. Cal.):

Class Counsel has retained JND Legal Administration ("JND"), an experienced class notice administration firm, to administer notice to the Class. The Court appoints JND as the Class Notice Administrator. JND shall provide notice of pendency of the class action consistent with the procedures outlined in the Keough Declaration.

46. Judge Carolyn B. Kuhl

Sandoval v. Merlex Stucco Inc., (October 30, 2020)
No. BC619322 (Cal. Super. Ct.):

Additional Class Member class members, and because their names and addresses have not yet been confirmed, will be notified of the pendency of this settlement via the digital media campaign outlined by the Keough/JND Legal declaration...the Court approves the Parties selection of JND Legal as the third-party Claims Administrator.

47. Honorable Louis L. Stanton

Rick Nelson Co. v. Sony Music Ent., (September 16, 2020)
No. 18-cv-08791 (S.D.N.Y.):

The parties have designated JND Legal Administration ("JND") as the Settlement Administrator. Having found it qualified, the Court appoints JND as the Settlement Administrator and it shall perform all the duties of the Settlement Administrator as set forth in the Stipulation...The form and content of the Notice, Publication Notice and Email Notice, and the method set forth herein of notifying the Class of the Settlement and its terms and conditions, meet the requirements of Rule 23

of the Federal Rules of Civil Procedure, due process, and any other applicable law, constitute the best notice practicable under the circumstances, and shall constitute due and sufficient notice to all persons and entities entitled thereto.

48. Judge Steven W. Wilson

Amador v Baca, (August 11, 2020)

No. 10-cv-1649 (C.D. Cal.):

Class Counsel, in conjunction with JND, have also facilitated substantial notice and outreach to the relatively disparate and sometimes difficult to contact class of more than 94,000 individuals, which has resulted in a relatively high claims rate of between 33% and 40%, pending final verification of deficient claims forms. Their conduct both during litigation and after settlement was reached was adequate in all respects, and supports approval of the Settlement Agreement.

49. Judge Stephanie M. Rose

Swinton v. SquareTrade, Inc., (April 14, 2020)

No. 18-CV-00144-SMR-SBJ (S.D. Iowa):

This publication notice appears to have been effective. The digital ads were linked to the Settlement Website, and Google Analytics and other measures indicate that, during the Publication Notice Period, traffic to the Settlement Website was at its peak.

50. Judge Joan B. Gottschall

In re Navistar MaxxFace Engines Mktg., Sales Practices and Prods., (January 3, 2020)

No. 14-cv-10318 (N.D. Ill.):

WHEREAS, the Parties have agreed to use JND Legal Administration (“JND”), an experienced administrator of class action settlements, as the claims administrator for this Settlement and agree that JND has the requisite experience and expertise to serve as claims administrator; The Court appoints JND as the claims administrator for the Settlement.

51. Judge Edward M. Chen

In re MyFord Touch Consumer Litig., (December 17, 2019)

No. 13-cv-3072 (EMC) (N.D. Cal.):

The Court finds that the Class Notice was the best practicable notice under the circumstances, and has been given to all Settlement Class Members known and

reasonably identifiable in full satisfaction of the requirements of Rule 23 of the Federal Rules of Civil Procedure and due process... The Court notes that the reaction of the class was positive: only one person objected to the settlement although, by request of the objector and in the absence of any opposition from the parties, that objection was converted to an opt-out at the hearing.

52. Honorable Steven I. Locke

Donnenfield v. Petro, Inc., (December 4, 2019)

No. 17-cv-02310 (E.D.N.Y.):

WHEREAS, the Parties have agreed to use JND Legal Administration (“JND”), an experienced administrator of class action settlements, as the claims administrator for this Settlement and agree that JND has the requisite experience and expertise to serve as claims administrator; The Court appoints JND as the claims administrator for the Settlement.

53. Honorable Amy D. Hogue

Trepte v. Bionaire, Inc., (November 5, 2019)

No. BC540110 (Cal. Super. Ct.):

The Court appoints JND Legal Administration as the Class Administrator... The Court finds that the forms of notice to the Settlement Class regarding the pendency of the action and of this settlement, and the methods of giving notice to members of the Settlement Class... constitute the best notice practicable under the circumstances and constitute valid, due, and sufficient notice to all members of the Settlement Class. They comply fully with the requirements of California Code of Civil Procedure section 382, California Civil Code section 1781, California Rules of Court 3.766 and 3.769, the California and United States Constitutions, and other applicable law.

54. Judge Barbara Jacobs Rothstein

Wright v. Lyft, Inc., (May 29, 2019)

No. 17-cv-23307-MGC 14-cv-00421-BJR (W.D. Wash.):

The Court also finds that the proposed method of distributing relief to the class is effective. JND Legal Administration (“JND”), an experienced claims administrator, undertook a robust notice program that was approved by this Court...

55. Judge J. Walton McLeod

Boskie v. Backgroundchecks.com, (May 17, 2019)

No. 2019CP3200824 (S.C. C.P.):

The Court appoints JND Legal Administration as Settlement Administrator...The Court approves the notice plans for the HomeAdvisor Class and the Injunctive Relief Class as set forth in the declaration of JND Legal Administration. The Court finds the class notice fully satisfies the requirements of due process, the South Carolina Rules of Civil Procedure. The notice plan for the HomeAdvisor Class and Injunctive Relief Class constitutes the best notice practicable under the circumstances of each Class.

56. Honorable James Donato

In re Resistors Antitrust Litig., (May 2, 2019)

No. 15-cv-03820-JD (N.D. Cal.):

The Court approves as to form and content the proposed notice forms, including the long form notice and summary notice, attached as Exhibits B and D to the Second Supplemental Declaration of Jennifer M. Keough Regarding Proposed Notice Program (ECF No. 534-3). The Court further finds that the proposed plan of notice – including Class Counsel’s agreement at the preliminary approval hearing for the KOA Settlement that direct notice would be effectuated through both U.S. mail and electronic mail to the extent electronic mail addresses can be identified following a reasonable search – and the proposed contents of these notices, meet the requirements of Rule 23 and due process, and are the best notice practicable under the circumstances and shall constitute due and sufficient notice to all persons entitled thereto. The Court appoints the firm of JND Legal Administration LLC as the Settlement Administrator.

57. Honorable Leigh Martin May

Bankhead v. First Advantage Background Serv. Corp., (April 30, 2019)

No. 17-cv-02910-LMM-CCB (N.D. Ga.):

The Court appoints JND Legal Administration as Settlement Administrator... The Court approves the notice plans for the Class as set forth in the declaration of the JND Legal Administration. The Court finds that class notice fully satisfies the requirements of due process of the Federal Rules of Civil Procedure. The notice plan constitutes the best notice practicable under the circumstances of the Class.

58. Honorable P. Kevin Castel

Hanks v. Lincoln Life & Annuity Co. of New York, (April 23, 2019)

No. 16-cv-6399 PKC (S.D.N.Y.):

The Court approves the form and contents of the Short-Form Notice and Long-Form Notice (collectively, the “Notices”) attached as Exhibits A and B, respectively, to the Declaration of Jennifer M. Keough, filed on April 2, 2019, at Docket No. 120...The form and content of the notices, as well as the manner of dissemination described below, therefore meet the requirements of Rule 23 and due process, constitute the best notice practicable under the circumstances, and shall constitute due and sufficient notice to all persons and entities entitled thereto...the Court approves the retention of JND Legal Administration LLC (“JND”) as the Notice Administrator.

59. Judge Kathleen M. Daily

Podawiltz v. Swisher Int’l, Inc., (February 7, 2019)

No. 16CV27621 (Or. Cir. Ct.):

The Court appoints JND Legal Administration as settlement administrator...The Court finds that the notice plan is reasonable, that it constitutes due, adequate and sufficient notice to all persons entitled to receive notice, and that it meets the requirements of due process, ORCP 32, and any other applicable laws.

60. Honorable Kenneth J. Medel

Huntzinger v. Suunto Oy, (December 14, 2018)

No. 37-2018-27159 (CU) (BT) (CTL) (Cal. Super. Ct.):

The Court finds that the Class Notice and the Notice Program implemented pursuant to the Settlement Agreement and Preliminary Approval Order constituted the best notice practicable under the circumstances to all persons within the definition of the Class and fully complied with the due process requirement under all applicable statutes and laws and with the California Rules of Court.

61. Honorable Thomas M. Durkin

In re Broiler Chicken Antitrust Litig., (November 16, 2018)

No. 16-cv-8637 (N.D. Ill.):

The notice given to the Class, including individual notice to all members of the Class who could be identified through reasonable efforts, was the best notice practicable under the circumstances. Said notice provided due and adequate notice of the

proceedings and of the matters set forth therein, including the proposed settlement set forth in the Settlement Agreement, to all persons entitled to such notice, and said notice fully satisfied the requirements of Rules 23(c)(2) and 23(e)(1) of the Federal Rules of Civil Procedure and the requirements of due process.

62. Judge Maren E. Nelson

Granados v. Cnty. of Los Angeles, (October 30, 2018)
No. BC361470 (Cal. Super. Ct.):

JND's Media Notice plan is estimated to have reached 83% of the Class. The overall reach of the Notice Program was estimated to be over 90% of the Class. (Keough Decl., at ¶12.). Based upon the notice campaign outlined in the Keough Declaration, it appears that the notice procedure was aimed at reaching as many class members as possible. The Court finds that the notice procedure satisfies due process requirements.

63. Judge Maren E. Nelson

McWilliams v. City of Long Beach, (October 30, 2018)
No. BC261469 (Cal. Super. Ct.):

It is estimated that JND's Media Notice plan reached 88% of the Class and the overall reach of the Notice Program was estimated to be over 90% of the Class. (Keough Decl., at 12.). Based upon the notice campaign outlined in the Keough Declaration, it appears that the notice procedure was aimed at reaching as many class members as possible. The Court finds that the notice procedure satisfies due process requirements.

64. Judge Cheryl L. Pollak

Dover v. British Airways, PLC (UK), (October 9, 2018)
No. 12-cv-5567 (E.D.N.Y.), in response to two objections:

JND Legal Administration was appointed as the Settlement Claims Administrator, responsible for providing the required notices to Class Members and overseeing the claims process, particularly the processing of Cash Claim Forms...the overwhelmingly positive response to the Settlement by the Class Members, reinforces the Court's conclusion that the Settlement is fair, adequate, and reasonable.

65. Judge Edward J. Davila

In re Intuit Data Litig., (October 4, 2018)
No. 15-CV-1778-EJD (N.D. Cal.):

The Court appoints JND Legal Administration (“JND”) to serve as the Settlement Administrator...The Court approves the program for disseminating notice to Class Members set forth in the Agreement and Exhibit A thereto (herein, the “Notice Program”). The Court approves the form and content of the proposed forms of notice, in the forms attached as Attachments 1 through 3 to Exhibit A to the Agreement. The Court finds that the proposed forms of notice are clear and readily understandable by Class Members. The Court finds that the Notice Program, including the proposed forms of notice, is reasonable and appropriate and satisfies any applicable due process and other requirements, and is the only notice to the Class Members of the Settlement that is required.

66. Honorable Otis D. Wright, II

Chester v. The TJX Cos., (May 15, 2018)
No. 15-cv-01437 (C.D. Cal.):

... the Court finds and determines that the Notice to Class Members was complete and constitutionally sound, because individual notices were mailed and/or emailed to all Class Members whose identities and addresses are reasonably known to the Parties, and Notice was published in accordance with this Court’s Preliminary Approval Order, and such notice was the best notice practicable ...

67. Honorable Susan J. Dlott

Linneman v. Vita-Mix Corp., (May 3, 2018)
No. 15-cv-01437 (C.D. Cal.):

JND Legal Administration, previously appointed to supervise and administer the notice process, as well as oversee the administration of the Settlement, appropriately issued notice to the Class as more fully set forth in the Agreement, which included the creation and operation of the Settlement Website and more than 3.8 million mailed or emailed notices to Class Members. As of March 27, 2018, approximately 300,000 claims have been filed by Class Members, further demonstrating the success of the Court-approved notice program.

68. Honorable David O. Carter

Hernandez v. Experian Info. Sols., Inc., (April 6, 2018)

No. 05-cv-1070 (C.D. Cal.):

The Court finds, however, that the notice had significant value for the Class, resulting in over 200,000 newly approved claims—a 28% increase in the number of Class members who will receive claimed benefits—not including the almost 100,000 Class members who have visited the CCRA section of the Settlement Website thus far and the further 100,000 estimated visits expected through the end of 2019. (Dkt. 1114-1 at 3, 6). Furthermore, the notice and claims process is being conducted efficiently at a total cost of approximately \$6 million, or \$2.5 million less than the projected 2009 Proposed Settlement notice and claims process, despite intervening increases in postage rates and general inflation. In addition, the Court finds that the notice conducted in connection with the 2009 Proposed Settlement has significant ongoing value to this Class, first in notifying in 2009 over 15 million Class members of their rights under the Fair Credit Reporting Act (the ignorance of which for most Class members was one area on which Class Counsel and White Objectors' counsel were in agreement), and because of the hundreds of thousands of claims submitted in response to that notice, and processed and validated by the claims administrator, which will be honored in this Settlement.

69. Judge Ann D. Montgomery

In re Wholesale Grocery Prod. Antitrust Litig., (November 16, 2017)

No. 9-md-2090 (ADM) (TNL) (D. Minn.):

Notice provider and claims administrator JND Legal Administration LLC provided proof that mailing conformed to the Preliminary Approval Order in a declaration filed contemporaneously with the Motion for Final Approval of Class Settlement. This notice program fully complied with Fed. R. Civ. P. 23, satisfied the requirements of due process, is the best notice practicable under the circumstances, and constituted due and adequate notice to the Class of the Settlement, Final Approval Hearing and other matters referred to in the Notice.

IV.

CASE EXPERIENCE

Ms. Keough has played an important role in hundreds of matters throughout her career. A partial listing of her notice and claims administration case work is provided below.

CASE NAME	CASE NUMBER	LOCATION
<i>Aaland v. Contractors.com and One Planet Ops</i>	19-2-242124 SEA	Wash. Super. Ct.
<i>A.B. v. Regents of the Univ. of California</i>	20-cv-09555-RGK-E	C.D. Cal.
<i>Achziger v. IDS Prop. Cas. Ins.</i>	14-cv-5445	W.D. Wash.
<i>Adair v. Michigan Pain Specialist, PLLC</i>	14-28156-NO	Mich. Cir.
<i>Adkins v. EQT Prod. Co.</i>	10-cv-00037-JPJ-PMS	W.D. Va.
<i>Advance Trust & Life Escrow Serv., LTA v. PHL Variable Ins. Co.</i>	18-cv-03444 (MKV)	S.D.N.Y.
<i>Advance Trust & Life Escrow Serv., LTA v. ReliaStar Life Ins. Co.</i>	18-cv-2863-DWF-ECW	D. Minn.
<i>Advance Trust & Life Escrow Serv., LTA v. Sec. Life of Denver Ins. Co.</i>	18-cv-01897-DDD-NYW	D. Colo.
<i>Ahmed v. HSBC Bank USA, NA</i>	15-cv-2057-FMO-SPx	N.D. Ill.
<i>Alexander v. District of Columbia</i>	17-1885 (ABJ)	D.D.C.
<i>Allagas v. BP Solar Int'l, Inc.</i>	14-cv-00560 (SI)	N.D. Cal.
<i>Allen v. Apache Corp.</i>	22-cv-00063-JAR	E.D. Okla.
<i>Amador v. Baca</i>	10-cv-1649	C.D. Cal.
<i>Amin v. Mercedes-Benz USA, LLC</i>	17-cv-01701-AT	N.D. Ga.
<i>Armstead v. VGW Malta Ltd.</i>	2022-CI-00553	Ky. Cir. Ct.
<i>Andrews v. Plains All Am. Pipeline, L.P.</i>	15-cv-04113-PSG-JEM	C.D. Cal.
<i>Anger v. Accretive Health</i>	14-cv-12864	E.D. Mich.
<i>Arnold v. State Farm Fire and Cas. Co.</i>	17-cv-148-TFM-C	S.D. Ala.
<i>Arthur v. Sallie Mae, Inc.</i>	10-cv-00198-JLR	W.D. Wash.
<i>Atkins v. Nat'l. Gen. Ins. Co.</i>	16-2-04728-4	Wash. Super. Ct.
<i>Atl. Ambulance Corp. v. Cullum & Hitti</i>	MRS-L-264-12	N.J. Super. Ct.
<i>Backer Law Firm, LLC v. Costco Wholesale Corp.</i>	15-cv-327 (SRB)	W.D. Mo.
<i>Baker v. Equity Residential Mgmt., LLC</i>	18-cv-11175	D. Mass.
<i>Bankhead v. First Advantage Background Servs. Corp.</i>	17-cv-02910-LMM-CCB	N.D. Ga.
<i>Banks v. R.C. Bigelow, Inc.</i>	20-cv-06208-DDP (RAOx)	C.D. Cal.

CASE NAME	CASE NUMBER	LOCATION
<i>Barbanell v. One Med. Grp., Inc.</i>	CGC-18-566232	Cal. Super. Ct.
<i>Barrios v. City of Chicago</i>	15-cv-02648	N.D. Ill.
<i>Beaucage v. Ticketmaster Canada Holdings, ULC</i>	CV-20-00640518-00CP	Ont. Super. Ct.
<i>Belanger v. RoundPoint Mortg. Servicing</i>	17-cv-23307-MGC	S.D. Fla.
<i>Belin v. Health Ins. Innovations, Inc.</i>	19-cv-61430-AHS	S.D. Fla.
<i>Beltran v. InterExchange, Inc.</i>	14-cv-3074	D. Colo.
<i>Benson v. DoubleDown Interactive, LLC</i>	18-cv-00525-RSL	W.D. Wash.
<i>Bland v. Premier Nutrition Corp.</i>	RG19-002714	Cal. Super. Ct.
<i>Blankenship v. HAPO Cmty. Credit Union</i>	19-2-00922-03	Wash. Super. Ct.
<i>Blasi v. United Debt Serv., LLC</i>	14-cv-0083	S.D. Ohio
<i>Bollenbach Enters. Ltd. P'ship. v. Oklahoma Energy Acquisitions</i>	17-cv-134	W.D. Okla.
<i>Boskie v. Backgroundchecks.com</i>	2019CP3200824	S.C. C.P.
<i>Botts v. Johns Hopkins Univ.</i>	20-cv-01335-JRR	D. Md.
<i>Boyd v. RREM Inc., d/b/a Winston</i>	2019-CH-02321	Ill. Cir. Ct.
<i>Bradley v. Honecker Cowling LLP</i>	18-cv-01929-CL	D. Or.
<i>Brasch v. K. Hovnanian Enter. Inc.</i>	30-2013-00649417-CU-CD-CXC	Cal. Super. Ct.
<i>Brighton Tr. LLC, as Tr. v. Genworth Life & Annuity Ins. Co.</i>	20-cv-240-DJN	E.D. Va.
<i>Brna v. Isle of Capri Casinos</i>	17-cv-60144 (FAM)	S.D. Fla.
<i>Bromley v. SXSLLC</i>	20-cv-439	W.D. Tex.
<i>Browning v. Yahoo!</i>	C04-01463 HRL	N.D. Cal.
<i>Bruzek v. Husky Oil Operations Ltd.</i>	18-cv-00697	W.D. Wis.
<i>Burnett v. Nat'l Assoc. of Realtors</i>	19-CV-00332-SRB	W.D. Mo.
<i>Careathers v. Red Bull N. Am., Inc.</i>	13-cv-369 (KPF)	S.D.N.Y.
<i>Carillo v. Wells Fargo Bank, N.A.</i>	18-cv-03095	E.D.N.Y.
<i>Carmack v. Amaya Inc.</i>	16-cv-1884	D.N.J.
<i>Cavallaro v USAA</i>	20-CV-00414-TSB	S.D. Ohio
<i>Cecil v. BP Am. Prod. Co.</i>	16-cv-410 (RAW)	E.D. Okla.
<i>Chapman v. GEICO Cas. Co.</i>	37-2019-00000650-CU-CR-CTL	Cal. Super. Ct.
<i>Chapman v. Gen. Motors, LLC</i>	19-CV-12333-TGB-DRG	E.D. Mich.
<i>City of Philadelphia v. Bank of Am. Corp.</i>	19-CV-1608 (JMF)	S.D.N.Y.
<i>Chester v. TJX Cos.</i>	15-cv-1437 (ODW) (DTB)	C.D. Cal.

CASE NAME	CASE NUMBER	LOCATION
<i>Chieftain Royalty Co. v. BP Am. Prod. Co.</i>	18-cv-00054-JFH-JFJ	N.D. Okla.
<i>Chieftain Royalty Co. v. Marathon Oil Co.</i>	17-cv-334	E.D. Okla.
<i>Chieftain Royalty Co. v. Newfield Exploration Mid-Continent Inc.</i>	17-cv-00336-KEW	E.D. Okla.
<i>Chieftain Royalty Co. v. SM Energy Co.</i>	18-cv-01225-J	W.D. Okla.
<i>Chieftain Royalty Co. v. XTO Energy, Inc.</i>	11-cv-00029-KEW	E.D. Okla.
<i>Christopher v. Residence Mut. Ins. Co.</i>	CIVDS1711860	Cal. Super. Ct.
<i>City of Los Angeles v. Bankrate, Inc.</i>	14-cv-81323 (DMM)	S.D. Fla.
<i>Cline v Sunoco, Inc.</i>	17-cv-313-JAG	E.D. Okla.
<i>Cline v. TouchTunes Music Corp.</i>	14-CIV-4744 (LAK)	S.D.N.Y.
<i>Cobell v. Salazar</i>	96-cv-1285 (TFH)	D.D.C.
<i>Common Ground Healthcare Coop. v. United States</i>	17-877C	F.C.C.
<i>Condo. at Northpointe Assoc. v. State Farm Fire & Cas. Co.</i>	16-cv-01273	N.D. Ohio
<i>Cooper Clark Found. v. Oxy USA</i>	2017-CV-000003	D. Kan.
<i>Corker v. Costco Wholesale Corp.</i>	19-cv-00290-RSL	W.D. Wash.
<i>Corona v. Sony Pictures Entm't Inc.</i>	14-CV-09600-RGK-E	C.D. Cal.
<i>Courtney v. Avid Tech., Inc.</i>	13-cv-10686-WGY	D. Mass.
<i>Cowan v. Devon Energy Corp.</i>	22-cv-00220-JAR	E.D. Okla.
<i>DC 16 v. Sutter Health</i>	RG15753647	Cal. Super. Ct.
<i>D'Amario v. Univ. of Tampa</i>	20-cv-03744	S.D.N.Y.
<i>Dahy v. FedEx Ground Package Sys., Inc.</i>	GD-17-015638	C.P. Pa.
<i>Dargoltz v. Fashion Mktng & Merch. Grp.</i>	2021-009781-CA-01	Fla. Cir. Ct.
<i>DASA Inv., Inc. v. EnerVest Operating LLC</i>	18-cv-00083-SPS	E.D. Okla.
<i>Davis v. Carfax, Inc.</i>	CJ-04-1316L	D. Okla.
<i>Davis v. State Farm Ins.</i>	19-cv-466	W.D. Ky.
<i>DDL Oil & Gas, LLC v Tapstone Energy, LLC</i>	CJ-2019-17	D. Okla.
<i>DeCapua v. Metro. Prop. and Cas. Ins. Co.</i>	18-cv-00590	D.R.I.
<i>DeFrees v. Kirkland and U.S. Aerospace, Inc.</i>	CV 11-04574	C.D. Cal.
<i>Deitrich v. Enerfin Res. I Ltd. P'ship</i>	20-cv-084-KEW	E.D. Okla.
<i>de Lacour v. Colgate-Palmolive Co.</i>	16-cv-8364-KW	S.D.N.Y.
<i>Delkener v. Cottage Health Sys.</i>	30-2016-847934 (CU) (NP) (CXC)	Cal. Super. Ct.
<i>DeMarco v. AvalonBay Communities, Inc.</i>	15-cv-00628-JLL-JAD	D.N.J.

CASE NAME	CASE NUMBER	LOCATION
<i>Diel v Salal Credit Union</i>	19-2-10266-7 KNT	Wash. Super. Ct.
<i>Dinsmore v. ONEOK Field Serv. Co., L.L.C.</i>	22-cv-00073-GKF-CDL	N.D. Okla.
<i>Dinsmore v. Phillips 66 Co.</i>	22-CV-44-JFH	E.D. Okla.
<i>Djoric v. Justin Brands, Inc.</i>	BC574927	Cal. Super. Ct.
<i>Doan v. CORT Furniture Rental Corp.</i>	30-2017-00904345-CU-BT-CXC	Cal. Super. Ct.
<i>Doan v. State Farm Gen. Ins. Co.</i>	1-08-cv-129264	Cal. Super. Ct.
<i>Dobbins v. Bank of Am., N.A.</i>	17-cv-00540	D. Md.
<i>Doe v. California Dep't. of Pub. Health</i>	20STCV32364	Cal. Super. Ct.
<i>Doe v MindGeek USA Incorp.</i>	21-cv-00338	C.D. Cal.
<i>Donnenfeld v. Petro, Inc.</i>	17-cv-02310	E.D.N.Y.
<i>Dougherty v. Barrett Bus. Serv., Inc.</i>	17-2-05619-1	Wash. Super. Ct.
<i>Dougherty v. QuickSIUS, LLC</i>	15-cv-06432-JHS	E.D. Pa.
<i>Dover v. British Airways, PLC (UK)</i>	12-cv-5567	E.D.N.Y.
<i>Duarte v. US Metals Ref. Co.</i>	17-cv-01624	D.N.J.
<i>Dwyer v. Snap Fitness, Inc.</i>	17-cv-00455-MRB	S.D. Ohio
<i>Dye v. Richmond Am. Homes of California, Inc.</i>	30-2013-00649460-CU-CD-CXC	Cal. Super. Ct.
<i>Edwards v. Arkansas Cancer Clinic, P.A.</i>	35CV-18-1171	Ark. Cir. Ct.
<i>Edwards v. Hearst Commc'ns., Inc.</i>	15-cv-9279 (AT) (JLC)	S.D.N.Y.
<i>Elec. Welfare Trust Fund v. United States</i>	19-353C	Fed. Cl.
<i>Engquist v. City of Los Angeles</i>	BC591331	Cal. Super. Ct.
<i>Expedia Hotel Taxes & Fees Litig.</i>	05-2-02060-1 (SEA)	Wash. Super. Ct.
<i>Express Freight Int'l v. Hino Motors, LTD.</i>	22-cv-22483	S.D. Fla.
<i>Family Med. Pharmacy LLC v. Impax Labs., Inc.</i>	17-cv-53	S.D. Ala.
<i>Family Med. Pharmacy LLC v. Trxade Grp. Inc.</i>	15-cv-00590-KD-B	S.D. Ala.
<i>Farmer v. Bank of Am.</i>	11-cv-00935-OLG	W.D. Tex.
<i>Farris v. Carlinville Rehab and Health Care Ctr.</i>	2019CH42	Ill. Cir. Ct.
<i>Ferrando v. Zynga Inc.</i>	22-cv-00214-RSL	W.D. Wash.
<i>Fielder v. Mechanics Bank</i>	BC721391	Cal. Super. Ct.
<i>Finerman v. Marriott Ownership Resorts, Inc.</i>	14-cv-1154-J-32MCR	M.D. Fla.
<i>Fishon v. Premier Nutrition Corp.</i>	16-CV-06980-RS	N.D. Cal.
<i>Fitzgerald v. Lime Rock Res.</i>	CJ-2017-31	Okla. Dist. Ct.
<i>Folweiler v. Am. Family Ins. Co.</i>	16-2-16112-0	Wash. Super. Ct.

CASE NAME	CASE NUMBER	LOCATION
<i>Fosbrink v. Area Wide Protective, Inc.</i>	17-cv-1154-T-30CPT	M.D. Fla.
<i>Franklin v. Equity Residential</i>	651360/2016	N.Y. Super. Ct.
<i>Frederick v. ExamSoft Worldwide, Inc.</i>	2021L001116	Ill. Cir. Ct.
<i>Frost v. LG Elec. MobileComm U.S.A., Inc.</i>	37-2012-00098755-CU-PL-CTL	Cal. Super. Ct.
<i>FTC v. AT&T Mobility, LLC</i>	14CV4785	N.D. Cal.
<i>FTC v. Consumerinfo.com</i>	SACV05-801 AHS (MLGx)	C.D. Cal.
<i>FTC v. Fashion Nova, LLC</i>	C4759	
<i>FTC v. Reckitt Benckiser Grp. PLC</i>	19CV00028	W.D. Va.
<i>Gehrich v. Howe</i>	37-2018-00041295-CU-SL-CTL	N.D. Ga.
<i>Gifford v. Pets Global, Inc.</i>	21-cv-02136-CJC-MRW	C.D. Cal.
<i>Gomez v. Mycles Cycles, Inc.</i>	37-2015-00043311-CU-BT-CTL	Cal. Super. Ct.
<i>Gonzalez v. Banner Bank</i>	20-cv-05151-SAB	E.D. Wash.
<i>Gonzalez-Tzita v. City of Los Angeles</i>	16-cv-00194	C.D. Cal.
<i>Graf v. Orbit Machining Co.</i>	2020CH03280	Ill. Cir. Ct.
<i>Gragg v. Orange Cab Co.</i>	C12-0576RSL	W.D. Wash.
<i>Graham v. Univ. of Michigan</i>	21-cv-11168-VAR-EAS	E.D. Mich.
<i>Granados v. Cnty. of Los Angeles</i>	BC361470	Cal. Super., Ct.
<i>Gudz v. Jemrock Realty Co., LLC</i>	603555/2009	N.Y. Super. Ct.
<i>Gupta v. Aeries Software, Inc.</i>	20-cv-00995	C.D. Cal.
<i>Gutierrez, Jr. v. Amplify Energy Corp.</i>	21-cv-01628-DOC-JDE	C.D. Cal.
<i>Hahn v. Hanil Dev., Inc.</i>	BC468669	Cal. Super. Ct.
<i>Haines v. Washington Trust Bank</i>	20-2-10459-1	Wash. Super. Ct.
<i>Halperin v. YouFit Health Clubs</i>	18-cv-61722-WPD	S.D. Fla.
<i>Hanks v. Lincoln Life & Annuity Co. of New York</i>	16-cv-6399 PKC	S.D.N.Y.
<i>Harrington v. Wells Fargo Bank NA</i>	19-cv-11180-RGS	D. Mass.
<i>Harris v. Chevron U.S.A., Inc.</i>	15-cv-00094	W.D. Okla.
<i>Hartnett v. Washington Fed., Inc.</i>	21-cv-00888-RSM-MLP	W.D. Wash.
<i>Hawker v. Pekin Ins. Co.</i>	20-cv-00830	S.D. Ohio
<i>Hay Creek Royalties, LLC v Mewbourne Oil Co.</i>	CIV-20-1199-F	W.D. Okla.
<i>Hay Creek Royalties, LLC v. Roan Res. LLC</i>	19-cv-00177-CVE-JFJ	N.D. Okla.
<i>Health Republic Ins. Co. v. United States</i>	16-259C	F.C.C.
<i>Heathcote v. SpinX Games Ltd.</i>	20-cv-01310	W.D. Wis.

CASE NAME	CASE NUMBER	LOCATION
<i>Henry Price Trust v Plains Mkting</i>	19-cv-00390-RAW	E.D. Okla.
<i>Hernandez v. Experian Info. Sols., Inc.</i>	05-cv-1070 (DOC) (MLGx)	C.D. Cal.
<i>Hernandez v. Wells Fargo Bank, N.A.</i>	18-cv-07354	N.D. Cal.
<i>Herrera v. Wells Fargo Bank, N.A.</i>	18-cv-00332-JVS-MRW	C.D. Cal.
<i>Hicks v. State Farm Fire and Cas. Co.</i>	14-cv-00053-HRW-MAS	E.D. Ky.
<i>Hill v. Valli Produce of Evanston</i>	2019CH13196	Ill. Cir. Ct.
<i>Hill-Green v. Experian Info. Solutions, Inc.</i>	19-cv-708-MHL	E.D. Va.
<i>Holmes v. LM Ins. Corp.</i>	19-cv-00466	M.D. Tenn.
<i>Holt v. Murphy Oil USA, Inc.</i>	17-cv-911	N.D. Fla.
<i>Hoog v. PetroQuest Energy, L.L.C.</i>	16-cv-00463-KEW	E.D. Okla.
<i>Horton v. Cavalry Portfolio Serv., LLC and Krejci v. Cavalry Portfolio Serv., LLC</i>	13-cv-0307-JAH-WVG and 16-cv-00211-JAH-WVG	C.D. Cal.
<i>Howell v. Checkr, Inc.</i>	17-cv-4305	N.D. Cal.
<i>Hoyte v. Gov't of D.C.</i>	13-cv-00569	D.D.C.
<i>Hufford v. Maxim Inc.</i>	19-cv-04452-ALC-RWL	S.D.N.Y.
<i>Huntzinger v. Suunto Oy</i>	37-2018-27159 (CU) (BT) (CTL)	Cal. Super. Ct.
<i>In re Air Cargo Shipping Servs. Antitrust Litig.</i>	06-md-1775 (JG) (VVP)	E.D.N.Y.
<i>In re Am. Express Fin. Advisors Sec. Litig.</i>	04 Civ. 1773 (DAB)	S.D.N.Y.
<i>In re AMR Corp. (Am. Airlines Bankr.)</i>	1-15463 (SHL)	S.D.N.Y.
<i>In re Arizona Theranos, Inc. Litig.</i>	16-cv-2138-DGC	D. Ariz.
<i>In re Auction Houses Antitrust Litig.</i>	00-648 (LAK)	S.D.N.Y.
<i>In re AXA Equitable Life Ins. Co. COI Litig.</i>	16-cv-740 (JMF)	S.D.N.Y.
<i>In re Banner Health Data Breach Litig.</i>	16-cv-02696	D. Ariz.
<i>In re Blue Cross Blue Shield Antitrust Litig.</i>	13-CV-20000-RDP	N.D. Ala.
<i>In re Broiler Chicken Antitrust Litig.</i>	16-cv-08637	N.D. Ill.
<i>In re Chaparral Energy, Inc.</i>	20-11947 (MFW)	D. Del. Bankr.
<i>In re Classmates.com</i>	C09-45RAJ	W.D. Wash.
<i>In re Equifax Inc. Customer Data Sec. Breach Litig.</i>	17-md-2800-TWT	N.D. Ga.
<i>In re Farm-raised Salmon and Salmon Prod. Antitrust Litig.</i>	19-cv-21551-CMA	S.D. Fla.
<i>In re General Motors LLC Ignition Switch Litig.</i>	14-md-2543	S.D.N.Y.
<i>In re Glob. Tel*Link Corp. Litig.</i>	14-CV-5275	W.D. Ark.
<i>In re Guess Outlet Store Pricing</i>	JCCP No. 4833	Cal. Super. Ct.

CASE NAME	CASE NUMBER	LOCATION
<i>In re Intuit Data Litig.</i>	15-CV-1778-EJD	N.D. Cal.
<i>In re Keurig Green Mountain Single-Serve Coffee Antitrust Litig. (Indirect-Purchasers)</i>	14-md-02542	S.D.N.Y.
<i>In re LIBOR-Based Fin. Instruments Antitrust Litig.</i>	11-md-2262 (NRB)	S.D.N.Y.
<i>In re Local TV Advert. Antitrust Litig.</i>	MDL No. 2867	N.D. Ill.
<i>In re MacBook Keyboard Litig.</i>	18-cv-02813-EDJ	N.D. Cal.
<i>In re Mercedes-Benz Emissions Litig.</i>	16-cv-881 (KM) (ESK)	D.N.J.
<i>In re MyFord Touch Consumer Litig.</i>	13-cv-3072 (EMC)	N.D. Cal.
<i>In re Nat'l Football League's Sunday Ticket Antitrust Litig.</i>	15-ml-02668-PSG (JEMx)	C.D. Cal.
<i>In re Navistar MaxxForce Engines Mktg., Sales Practices and Prods. Liab. Litig.</i>	14-cv-10318	N.D. Ill.
<i>In re Oil Spill by the Oil Rig "Deepwater Horizon" in the Gulf of Mexico, on April 20, 2010</i>	2179 (MDL)	E.D. La.
<i>In re Packaged Seafood Products Antitrust Litig. (DPP and EPP Class)</i>	15-md-02670	S.D. Cal.
<i>In re PHH Lender Placed Ins. Litig.</i>	12-cv-1117 (NLH) (KMW)	D.N.J.
<i>In re Pokémon Go Nuisance Litig.</i>	16-cv-04300	N.D. Cal.
<i>In re Polyurethane Foam Antitrust Litig.</i>	10-md-196 (JZ)	N.D. Ohio
<i>In re Pre-Filled Propane Tank Antitrust Litig.</i>	14-md-02567	W.D. Mo.
<i>In re Processed Egg Prod. Antitrust Litig.</i>	08-MD-02002	E.D. Pa.
<i>In re Resistors Antitrust Litig.</i>	15-cv-03820-JD	N.D. Cal.
<i>In re Ripple Labs Inc. Litig.</i>	18-cv-06753-PJH	N.D. Cal.
<i>In re Rockwell Med. Inc. Stockholder Derivative Litig.</i>	19-cv-02373	E.D. N.Y.
<i>In re Sheridan Holding Co. I, LLC</i>	20-31884 (DRJ)	Bankr. S.D. Tex.
<i>In re Stryker Rejuvenate and ABG II Hip Implant Prods. Liab. Litig.</i>	13-md-2441	D. Minn.
<i>In re Subaru Battery Drain Prods. Liab. Litig.</i>	20-cv-03095-JHR-MJS	D.N.J.
<i>In re The Engle Trust Fund</i>	94-08273 CA 22	Fla. 11th Cir. Ct.
<i>In re TransUnion Rental Screening Sol. Inc. FCRA Litig.</i>	20-md-02933-JPB	N.D. Ga.
<i>In re Unit Petroleum Co.</i>	20-32738 (DRJ)	Bankr. S.D. Tex.
<i>In re Volkswagen "Clean Diesel" Mktg., Sales Practice and Prods. Liab. Litig.</i>	MDL 2672 CRB	N.D. Cal.
<i>In re Washington Mut. Inc. Sec. Litig.</i>	8-md-1919 (MJP)	W.D. Wash.

CASE NAME	CASE NUMBER	LOCATION
<i>In re Webloyalty.com, Inc. Mktg. & Sales Practices Litig.</i>	06-11620-JLT	D. Mass.
<i>In re Wholesale Grocery Prod. Antitrust Litig.</i>	9-md-2090 (ADM) (TNL)	D. Minn.
<i>In re Yahoo! Inc. Sec. Litig.</i>	17-cv-373	N.D. Cal.
<i>In the Matter of the Complaint of Dordellas Finance Corp.</i>	22-cv-02153-DOC-JDE	C.D. Cal.
<i>James v. PacifiCorp.</i>	20cv33885	Or. Cir. Ct.
<i>Jerome v. Elan 99, LLC</i>	2018-02263	Tx. Dist. Ct.
<i>Jet Capital Master Fund L.P. v. HRG Grp. Inc.</i>	21-cv-552-jdp	W.D. Wis.
<i>Jeter v. Bullseye Energy, Inc.</i>	12-cv-411 (TCK) (PJC)	N.D. Okla.
<i>Johnson v. Hyundai Capital Am.</i>	BC565263	Cal. Super. Ct.
<i>Johnson v. MGM Holdings, Inc.</i>	17-cv-00541	W.D. Wash.
<i>Johnston v. Camino Natural Res., LLC</i>	19-cv-02742-CMA-SKC	D. Colo.
<i>Jones v. USAA Gen. Indem. Co.</i>	D01CI200009724	D. Neb.
<i>Jordan v. WP Co. LLC, d/b/a The Washington Post</i>	20-cv-05218	N.D. Cal.
<i>Kain v. Economist Newspaper NA, Inc.</i>	21-cv-11807-MFL-CI	E.D. Mich.
<i>Kalra v. Mercedes-Benz Canada Inc.</i>	CV-16-550271-00CP	Ont. Super. Ct.
<i>Kennedy v. McCarthy</i>	16-cv-2010-CSH	D. Conn.
<i>Kent v. R.L. Vallee, Inc.</i>	617-6-15	D. Vt.
<i>Kernen v. Casillas Operating LLC</i>	18-cv-00107-JD	W.D. Okla.
<i>Khona v. Subaru of Am., Inc.</i>	19-cv-09323-RMB-AMD	D.N.J.
<i>Kin-Yip Chun v. Fluor Corp.</i>	8-cv-01338-X	N.D. Tex.
<i>King v. Bumble Trading Inc.</i>	18-cv-06868-NC	N.D. Cal.
<i>Kissel v. Code 42 Software Inc.</i>	15-1936 (JLS) (KES)	C.D. Cal.
<i>Kokoszki v. Playboy Enter., Inc.</i>	19-cv-10302	E.D. Mich.
<i>Komesar v. City of Pasadena</i>	BC 677632	Cal. Super. Ct.
<i>Kommer v. Ford Motor Co.</i>	17-cv-00296-LEK-DJS	N.D.N.Y.
<i>Konecky v Allstate</i>	CV-17-10-M-DWM	D. Mont.
<i>Krueger v. Ameriprise Fin., Inc.</i>	11-cv-02781 (SRN/JSM)	D. Minn.
<i>Kunneman Props. LLC v. Marathon Oil Co.</i>	17-cv-00456-GKF-JFJ	N.D. Okla.
<i>Lambert v. Navy Fed. Credit Union</i>	19-cv-00103-LO-MSN	E.D. Va.
<i>Langan v. Johnson & Johnson Consumer Co.</i>	13-cv-01471	D. Conn.
<i>Langer v. CME Grp.</i>	2014CH00829	Ill. Cir. Ct.

CASE NAME	CASE NUMBER	LOCATION
<i>Larson v. Allina Health Sys.</i>	17-cv-03835	D. Minn.
<i>Lee v. Hertz Corp., Dollar Thrifty Auto. Grp. Inc.</i>	CGC-15-547520	Cal. Super. Ct.
<i>Lee v. PetroQuest Energy, L.L.C.</i>	16-cv-00516-KEW	E.D. Okla.
<i>Leonard v. John Hancock Life Ins. Co. of NY</i>	18-CV-04994	S.D.N.Y.
<i>Lerman v. Apple Inc</i>	15-cv-07381	E.D.N.Y.
<i>Levy v. Dolgencorp, LLC</i>	20-cv-01037-TJC-MCR	M.D. Fla.
<i>Linderman v. City of Los Angeles</i>	BC650785	Cal. Super. Ct.
<i>Linneman v. Vita-Mix Corp.</i>	15-cv-748	S.D. Ohio
<i>Liotta v. Wolford Boutiques, LLC</i>	16-cv-4634	N.D. Ga.
<i>Lippert v. Baldwin</i>	10-cv-4603	N.D. Ill.
<i>Lloyd v. CVB Fin. Corp.</i>	10-cv-6256 (CAS)	C.D. Cal.
<i>Loblaw Card Program</i>	Remediation Program	
<i>Loftus v. Outside Integrated Media, LLC</i>	21-cv-11809-MAG-DRG	E.D. Mich.
<i>LSIMC, LLC v. Am. Gen. Life Ins. Co.</i>	20-cv-11518	C.D. Cal.
<i>Mabrey v. Autovest</i>	CGC-18-566617	Cal. Super. Ct.
<i>Macias v. Los Angeles County Dep't. of Water and Power</i>	BC594049	Cal. Super. Ct.
<i>Malin v. Ambry Genetics Corp.</i>	30-2018-00994841-CU-SL-CXC	Cal. Super. Ct.
<i>Malone v. Western Digital Corp.</i>	20-cv-03584-NC	N.D. Cal.
<i>Marical v. Boeing Employees' Credit Union</i>	19-2-20417-6	Wash. Super. Ct.
<i>Markson v. CRST Int'l, Inc.</i>	17-cv-01261-SB (SPx)	C.D. Cal.
<i>Martin v. Lindenwood Univ.</i>	20-cv-01128	E.D. Mo.
<i>Martinelli v. Johnson & Johnson</i>	15-cv-01733-MCE-DB	E.D. Cal.
<i>McCall v. Hercules Corp.</i>	66810/2021	N.Y. Super. Ct.
<i>McClellan v. Chase Home Fin.</i>	12-cv-01331-JGB-JEM	C.D. Cal.
<i>McClintock v. Continuum Producer Serv., LLC</i>	17-cv-00259-JAG	E.D. Okla.
<i>McClintock v Enter.</i>	16-cv-00136-KEW	E.D. Okla.
<i>McGann v. Schnuck Markets Inc.</i>	1322-CC00800	Mo. Cir. Ct.
<i>McGraw v. Geico Gen. Ins. Co.</i>	15-2-07829-7	Wash. Super. Ct.
<i>McKibben v. McMahon</i>	14-2171 (JGB) (SP)	C.D. Cal.
<i>McKnight Realty Co. v. Bravo Arkoma, LLC</i>	17-CIV-308 (KEW); 20-CV-428-KEW	E.D. Okla.
<i>McNeill v. Citation Oil & Gas Corp.</i>	17-CIV-121 (KEW)	E.D. Okla.

CASE NAME	CASE NUMBER	LOCATION
<i>McWilliams v. City of Long Beach</i>	BC361469	Cal. Super. Ct.
<i>Messner v. Cambridge Real Estate Servs., Inc.</i>	19CV28815	Or. Cir. Ct.
<i>Metzner v. Quinnipiac Univ.</i>	20-cv-00784	D. Conn.
<i>Mid Is. LP v. Hess Corp.</i>	650911/2013	N.Y. Super. Ct.
<i>Miller Revocable Trust v DCP Operating Co., LP</i>	18-cv-00199-JH	E.D. Okla.
<i>Miller v. Carrington Mortg. Serv., LLC</i>	19-cv-00016-JDL	D. Me.
<i>Miller v. Guenther Mgmt. LLC</i>	20-2-02604-32	Wash. Super. Ct.
<i>Miller v. Mut. of Enumclaw Ins. Co.</i>	19-2-12357-1	Wash. Super. Ct.
<i>Milstead v. Robert Fiance Beauty Sch., Inc.</i>	CAM-L-328-16	N.J. Super. Ct.
<i>Mitchell v Red Bluff Res. Operating, LLC</i>	CJ-2021-323	D. Okla.
<i>Moeller v. Advance Magazine Publishers, Inc.</i>	15-cv-05671 (NRB)	S.D.N.Y.
<i>Mojica v. Securus Techs., Inc.</i>	14-cv-5258	W.D. Ark.
<i>Molnar v. 1-800-Flowers Retail, Inc.</i>	BC 382828	Cal. Super. Ct.
<i>Monteleone v. Nutro Co.</i>	14-cv-00801-ES-JAD	D.N.J.
<i>Moodie v. Maxim HealthCare Servs.</i>	14-cv-03471-FMO-AS	C.D. Cal.
<i>Muir v. Early Warning Servs., LLC</i>	16-cv-00521	D.N.J.
<i>Mylan Pharm., Inc. v. Warner Chilcott Pub. Ltd.</i>	12-3824	E.D. Pa.
<i>Nasseri v. Cytosport, Inc.</i>	BC439181	Cal. Super. Ct.
<i>Nesbitt v. Postmates, Inc.</i>	CGC-15-547146	Cal. Super. Ct.
<i>New Orleans Tax Assessor Project</i>	Tax Assessment Program	
<i>NMPA Late Fee Program Grps. I-IVA</i>	Remediation Program	CRB
<i>Noble v. Northland</i>	UWY-CV-16-6033559-S	Conn. Super. Ct.
<i>Novoa v. GEO Grp., Inc.</i>	17-cv-02514-JGB-SHK	C.D. Cal.
<i>Nozzi v. Housing Auth. of the City of Los Angeles</i>	CV 07-0380 PA (FFMx)	C.D. Cal.
<i>Nwabueza v. AT&T</i>	C 09-01529 SI	N.D. Cal.
<i>Nwauzor v. GEO Grp., Inc.</i>	17-cv-05769	W.D. Wash.
<i>O'Donnell v. Fin. Am. Life Ins. Co.</i>	14-cv-01071	S.D. Ohio
<i>Ostendorf v. Grange Indem. Ins. Co.</i>	19-cv-01147-ALM-KAJ	S.D. Ohio
<i>Paetzold v. Metro. Dist. Comm'n</i>	X07-HHD-CV-18-6090558-S	Conn. Super. Ct.
<i>Palmer v City of Anaheim</i>	30-2017-00938646	Cal. Super. Ct.
<i>Parker v. Time Warner Entm't Co.</i>	239 F.R.D. 318	E.D.N.Y.
<i>Parker v. Universal Pictures</i>	16-cv-1193-CEM-DCI	M.D. Fla.

CASE NAME	CASE NUMBER	LOCATION
<i>Patrick v. Volkswagen Grp. of Am., Inc.</i>	19-cv-01908-MCS-ADS	C.D. Cal.
<i>Pauper Petroleum, LLC v. Kaiser-Francis Oil Co.</i>	19-cv-00514-JFH-JFJ	N.D. Okla.
<i>Pemberton v. Nationstar Mortg. LLC</i>	14-cv-1024-BAS (MSB)	S.D. Cal.
<i>Pena v. Wells Fargo Bank</i>	19-cv-04065-MMC-TSH	N.D. Cal.
<i>Perchlak v. Liddle & Liddle</i>	19-cv-09461	C.D. Cal.
<i>Perez v. DIRECTV</i>	16-cv-01440-JLS-DFM	C.D. Cal.
<i>Perez v. Wells Fargo Co.</i>	17-cv-00454-MMC	N.D. Cal.
<i>Peterson v. Apria Healthcare Grp., Inc.</i>	19-cv-00856	M.D. Fla.
<i>Petersen v. Costco Wholesale Co.</i>	13-cv-01292-DOC-JCG	C.D. Cal.
<i>Phillips v. Hobby Lobby Stores, Inc.</i>	18-cv-01645-JHE; 16-cv-837-JHE	N.D. Ala.
<i>PHT Holding II LLC v. N. Am. Co. for Life and Health Ins.</i>	18-CV-00368	S.D. Iowa
<i>Pierce v Anthem Ins. Cos.</i>	15-cv-00562-TWP-TAB	S. D. Ind.
<i>Pine Manor Investors v. FPI Mgmt., Inc.</i>	34-2018-00237315	Cal. Super. Ct.
<i>Pinon v. Mercedes-Benz USA, LLC and Daimler AG</i>	18-cv-3984	N.D. Ga.
<i>Podawiltz v. Swisher Int'l, Inc.</i>	16CV27621	Or. Cir. Ct.
<i>Press v. J. Crew Grp., Inc.</i>	56-2018-512503 (CU) (BT) (VTA)	Cal. Super. Ct.
<i>Pruitt v. Par-A-Dice Hotel Casino</i>	2020-L-000003	Ill. Cir. Ct.
<i>Purcell v. United Propane Gas, Inc.</i>	14-CI-729	Ky. 2nd Cir.
<i>Quezada v. ArbiterSports, LLC</i>	20-cv-05193-TJS	E.D. Pa.
<i>Ramos v. Hopele of Fort Lauderdale, LLC</i>	17-cv-62100	S.D. Fla.
<i>Rayburn v. Santander Consumer USA, Inc.</i>	18-cv-1534	S.D. Ohio
<i>RCC, P.S. v. Unigard Ins. Co.</i>	19-2-17085-9	Wash. Super. Ct.
<i>Reed v. Scientific Games Corp.</i>	18-cv-00565-RSL	W.D. Wash.
<i>Reirdon v. Cimarex Energy Co.</i>	16-CIV-113 (KEW)	E.D. Okla.
<i>Reirdon v. XTO Energy Inc.</i>	16-cv-00087-KEW	E.D. Okla.
<i>Rhea v. Apache Corp.</i>	14-cv-00433-JH	E.D. Okla.
<i>Rice v. Burlington Res. Oil & Gas Co., LP</i>	20-cv-00431-GFK-FHM	N.D. Cal.
<i>Rice v. Insync</i>	30-2014-00701147-CU-NP-CJC	Cal. Super. Ct.
<i>Rice-Redding v. Nationwide Mut. Ins. Co.</i>	18-cv-01203	N.D. Ga.
<i>Rich v. EOS Fitness Brands, LLC</i>	RIC1508918	Cal. Super. Ct.
<i>Rick Nelson Co. v. Sony Music Ent.</i>	18-cv-08791	S.D.N.Y.

CASE NAME	CASE NUMBER	LOCATION
<i>Rocchio v. Rutgers, The State Univ. of New Jersey</i>	MID-L-003039-20	N.J. Super. Ct.
<i>Rollo v. Universal Prop. & Cas. Ins.</i>	2018-027720-CA-01	Fla. Cir. Ct.
<i>Rosado v. Barry Univ., Inc.</i>	20-cv-21813	S.D. Fla.
<i>Rosenberg, D.C., P.A. v. Geico Gen. Ins. Co.</i>	19-cv-61422-CANNON/Hunt	S.D. Fla.
<i>Roth v. GEICO Gen. Ins. Co. and Joffe v. GEICO Indem. Co.</i>	16-cv-62942	S.D. Fla.
<i>Rounds v. FourPoint Energy, LLC</i>	CIV-20-00052-P	W.D. Wis.
<i>Routh v. SEIU Healthcare 775NW</i>	14-cv-00200	W.D. Wash.
<i>Ruppel v. Consumers Union of United States, Inc.</i>	16-cv-2444 (KMK)	S.D.N.Y.
<i>Russett v. Nw. Mut. Life Ins. Co.,</i>	19-cv-07414-KMK	S.D.N.Y.
<i>Saccoccio v. JP Morgan Chase</i>	13-cv-21107	S.D. Fla.
<i>Salgado v. UPMC Jameson</i>	30008-18	C.P. Pa.
<i>Sanders v. Glob. Research Acquisition, LLC</i>	18-cv-00555	M.D. Fla.
<i>Sandoval v. Merlex Stucco Inc.</i>	BC619322	Cal. Super. Ct.
<i>Santa Barbara Channelkeeper v. State Water Res. Control Bd.</i>	37-2020-00005776	Cal. Super. Ct.
<i>Schlesinger v. Ticketmaster</i>	BC304565	Cal. Super. Ct.
<i>Schulte v. Liberty Ins. Corp.</i>	19-cv-00026	S.D. Ohio
<i>Schwartz v. Intimacy in New York, LLC</i>	13-cv-5735 (PGG)	S.D.N.Y.
<i>Seegert v. P.F. Chang's China Bistro</i>	37-2017-00016131-CU-MC-CTL	Cal. Super. Ct.
<i>Senne v. Office of the Comm'r of Baseball</i>	14-cv-00608-JCS	N.D. Cal.
<i>Sholopa v. Turkish Airlines, Inc.</i>	20-cv-03294-ALC	S.D.N.Y.
<i>Shumacher v. Bank of Hope</i>	18STCV02066	Cal. Super. Ct.
<i>Sidibe v. Sutter Health</i>	12-cv-4854-LB	N.D. Cal.
<i>Smith v. Pulte Home Corp.</i>	30-2015-00808112-CU-CD-CXC	Cal. Super. Ct.
<i>Soderstrom v. MSP Crossroads Apartments LLC</i>	16-cv-233 (ADM) (KMM)	D. Minn.
<i>Solorio v. Fresno Comty. Hosp.</i>	15CECG03165	Cal. Super. Ct.
<i>Solberg v. Victim Serv., Inc.</i>	14-cv-05266-VC	N.D. Cal.
<i>Sonner v. Schwabe N. Am., Inc.</i>	15-cv-01358 VAP (SPx)	C.D. Cal.
<i>Speed v. JMA Energy Co., LLC</i>	CJ-2016-59	Okla. Dist. Ct.
<i>Staats v. City of Palo Alto</i>	2015-1-CV-284956	Cal. Super. Ct.
<i>Stanley v. Capri Training Ctr.</i>	ESX-L-1182-16	N.J. Super. Ct.
<i>Staunton Lodge No. 177 v. Pekin Ins. Co.</i>	2020-L-001297	Ill. Cir. Ct.

CASE NAME	CASE NUMBER	LOCATION
<i>Steele v. PayPal, Inc.</i>	05-CV-01720 (ILG) (VVP)	E.D.N.Y.
<i>Stewart v. Early Warning Serv., LLC</i>	18-cv-3277	D.N.J.
<i>Stier v. PEMCO Mut. Ins. Co.</i>	18-2-08153-5	Wash. Super. Ct.
<i>Stillman v. Clermont York Assocs. LLC</i>	603557/09E	N.Y. Super. Ct.
<i>Stout v. The GEO Grp., Inc.</i>	37-2019-00000650-CU-CR-CTL	Cal. Super. Ct.
<i>Strano v. Kiplinger Washington Editors, Inc.</i>	21-cv-12987-TLL-PTM	E.D. Mich.
<i>Strickland v. Carrington Mortg. Servs., LLC</i>	16-cv-25237	S.D. Fla.
<i>Strohm v. Missouri Am. Water Co.</i>	16AE-CV01252	Mo. Cir. Ct.
<i>Stuart v. State Farm Fire & Cas. Co.</i>	14-cv-04001	W.D. Ark.
<i>Sullivan v Wenner Media LLC</i>	16-cv-00960-JTN-ESC	W.D. Mich.
<i>Swafford v. Ovintiv Exploration Inc.</i>	21-cv-00210-SPS	E.D. Okla.
<i>Swetz v. GSK Consumer Health, Inc.</i>	20-cv-04731	S.D.N.Y.
<i>Swinton v. SquareTrade, Inc.</i>	18-CV-00144-SMR-SBJ	S.D. Iowa
<i>Sylvain v. Longwood Auto Acquisitions, Inc.</i>	2021-CA-009091-O	Fla. Cir. Ct.
<i>Terrell v. Costco Wholesale Corp.</i>	16-2-19140-1-SEA	Wash. Super. Ct.
<i>Timberlake v. Fusione, Inc.</i>	BC 616783	Cal. Super. Ct.
<i>Tkachyk v. Traveler's Ins.</i>	16-28-m (DLC)	D. Mont.
<i>T-Mobile Remediation Program</i>	Remediation Program	
<i>Townes, IV v. Trans Union, LLC</i>	04-1488-JJF	D. Del.
<i>Townsend v. G2 Secure Staff</i>	18STCV04429	Cal. Super. Ct.
<i>Trepte v. Bionaire, Inc.</i>	BC540110	Cal. Super. Ct.
<i>Tyus v. Gen. Info. Sols. LLC</i>	2017CP3201389	S.C. C.P.
<i>Udeen v. Subaru of Am., Inc.</i>	10-md-196 (JZ)	D.N.J.
<i>Underwood v. NGL Energy Partners LP</i>	21-CV-0135-CVE-SH	N.D. Okla.
<i>United States v. City of Austin</i>	14-cv-00533-LY	W.D. Tex.
<i>United States v. City of Chicago</i>	16-c-1969	N.D. Ill.
<i>United States v. Greyhound Lines, Inc.</i>	16-67-RGA	D. Del.
<i>USC Student Health Ctr. Settlement</i>	18-cv-04258-SVW	C.D. Cal.
<i>Van Jacobs v. New World Van Lines, Inc.</i>	2019CH02619	Ill. Cir. Ct.
<i>Vasquez v. Libre by Nexus, Inc.</i>	17-cv-00755-CW	N.D. Cal.
<i>Vassalle v. Midland Funding LLC</i>	11-cv-00096	N.D. Ohio

CASE NAME	CASE NUMBER	LOCATION
<i>Vida Longevity Fund, LP v. Lincoln Life & Annuity Co. of New York</i>	19-cv-06004	S.D.N.Y.
<i>Viesse v. Saar's Inc.</i>	17-2-7783-6 (SEA)	Wash. Super. Ct.
<i>Wahl v. Yahoo! Inc.</i>	17-cv-2745 (BLF)	N.D. Cal.
<i>Wake Energy, LLC v. EOG Res., Inc.</i>	20-cv-00183-ABJ	D. Wyo.
<i>Watson v. Checkr, Inc.</i>	19-CV-03396-EMC	N.D. Cal.
<i>Weimar v. Geico Advantage Ins. Co.</i>	19-cv-2698-JTF-tmp	W.D. Tenn.
<i>Weiner v. Ocwen Fin. Corp.</i>	14-cv-02597-MCE-DB	E.D. Cal.
<i>Welsh v. Prop. and Cas. Ins. Co. of Hartford</i>	20-2-05157-3	Wash. Super. Ct.
<i>White Family Minerals, LLC v. EOG Res., Inc.</i>	19-cv-409-KEW	E.D. Okla.
<i>Williams v. Children's Mercy Hosp.</i>	1816-CV 17350	Mo. Cir. Ct.
<i>Williams v. Weyerhaeuser Co.</i>	995787	Cal. Super. Ct.
<i>Wills v. Starbucks Corp.</i>	17-cv-03654	N.D. Ga.
<i>Wilner v. Leopold & Assoc,</i>	15-cv-09374-PED	S.D.N.Y.
<i>Wilson v. Santander Consumer USA, Inc.</i>	20-cv-00152	E.D. Ark.
<i>Wornicki v. Brokerpriceopinion.com, Inc.</i>	13-cv-03258 (PAB) (KMT)	D. Colo.
<i>Wright v. Lyft, Inc.</i>	14-cv-00421-BJR	W.D. Wash.
<i>Wright v. Southern New Hampshire Univ.</i>	20-cv-00609	D.N.H.
<i>Yamagata v. Reckitt Benckiser, LLC</i>	17-cv-03529-CV	N.D. Cal.
<i>Yates v. Checkers</i>	17-cv-09219	N.D. Ill.
<i>Yeske v. Macoupin Energy</i>	2017-L-24	Ill. Cir. Ct.
<i>Z.B. v. Birmingham Cmty. Charter High Sch.</i>	19STCV17092	Cal. Super. Ct.

EXHIBIT B

From: info@ACUSettlement.com

To: [Class Member email address]

Subject: Mitsubishi Airbag Control Unit Settlement Notice

COURT-APPROVED LEGAL NOTICE

This is an official, Court-approved Notice about a class action settlement.

Please review the important information below.

Questions?

Visit
www.ACUSettlement.com
or Call 1-855-680-6395

Mitsubishi Airbag Control Unit Settlement

c/o JND Legal Administration
PO Box 91000
Seattle, WA 98111

MITSUBISHI AIRBAG CONTROL UNIT CLASS ACTION SETTLEMENT NOTICE

Owners and Lessees of certain Mitsubishi vehicles may qualify for a cash payment in a \$8.5 million class action settlement.

Estimated cash payments are expected to be up to \$250 per Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds.

PLEASE REFER TO YOUR UNIQUE ID AND PIN TO FILE A CLAIM

YOUR VIN:	YOUR UNIQUE ID:	YOUR PIN:
XXXXXXXXXXXXXXXXXX	<<Unique_ID>>	XXXXXXXX

Dear [Class Member Name],

You are receiving this notice because you may be a Class Member in a proposed class action settlement in a lawsuit called *In Re: ZF-TRW Airbag Control Units Products Liability Litigation*, Case No. 2:19-ml-02905-JAK-MRW (C.D. Cal.). A list of the Mitsubishi Class Vehicles and other important information and case documents are available on the Settlement Website, www.ACUSettlement.com.

Class Members include all persons or entities who or which, on [DATE OF THE PRELIMINARY APPROVAL ORDER], own or lease or previously owned or leased Mitsubishi Class Vehicles distributed for sale or lease in the United States or any of its territories or possessions. Eligibility for cash payments will be determined by VIN. The Mitsubishi Class Vehicles are the:

- 2013-2017 Mitsubishi Lancer;
- 2013-2015 Mitsubishi Lancer Evolution;
- 2013-2015 Mitsubishi Lancer Ralliart;
- 2013-2016 Mitsubishi Lancer Sportback; and
- 2013 Mitsubishi Outlander.

The Settlement provides **\$8.5 million** to resolve claims that the Mitsubishi Class Vehicles contain defective ZF-TRW airbag control units that are vulnerable to a condition called electrical overstress, which may cause the vehicles' airbags and other safety features to fail during a collision. Mitsubishi denies the claims but has decided to settle. The Court has not decided who is right.

You have been identified as a potential Class Member based on records from Mitsubishi and the DMV. The purpose of this notice is to inform you of the proposed class action settlement so you may decide what to do. **Your legal rights under the Settlement are affected even if you do nothing, so please read this notice carefully.**

The cash compensation available will be up to \$250 for each Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds, depending on the volume of claims submitted and court-awarded fees and costs. If multiple Class Members submit a valid claim for the same Mitsubishi Class Vehicle, 60% of the compensation for that Mitsubishi Class Vehicle will be allocated to the original owner who purchased the vehicle new, and the remaining 40% will be allocated to or divided evenly among the other Class Member(s).

In addition to the cash payments, the Settlement provides for a robust Mitsubishi Class Vehicle inspection program. Please visit www.ACUSettlement.com for more information.

HOW DO I GET A PAYMENT?

You must submit a claim to receive a cash payment. The claim form asks for basic information and takes just a few minutes to complete.

To submit your claim online, please click the "File A Claim" link or scan your individual QR code below. You can also visit www.ACUSettlement.com and enter your Unique ID and PIN. If you would like to submit your claim by mail, you can download and print the claim form on the Settlement Website or call to request a form. The fastest option is to submit your claim online.

You should submit your claim now. Claim forms must be electronically submitted or postmarked no later than **[X], 2025**. This schedule may change, so please visit the Settlement Website regularly for updates.

FILE A CLAIM

HOW DO I SUBMIT MY CLAIM ONLINE?



Visit the Settlement Website at www.ACUSettlement.com or scan the QR code above.



Insert your Unique ID and PIN, fill out the claim form and submit.



Under the current schedule, the deadline to file your claim is **[X], 2025**.

You should submit your claim now.

WHAT ARE MY OTHER OPTIONS?

You may object to or exclude yourself from the Settlement by **[X], 2024**.

If you exclude yourself, you will not receive any cash payments and you will not release any of the claims that this Settlement resolves. If you do not exclude yourself from the Settlement, you will be bound by the Court's orders and judgments like all other Class Members, even if you do not file a claim.

If you wish to object, the Court will consider your views in deciding whether to approve or reject this Settlement. If the Court does not approve the Settlement, no cash payments will be sent, and the lawsuit will continue. You cannot object if you exclude yourself from the Settlement.

For information on how to object or exclude yourself, visit www.ACUSettlement.com.

WHAT HAPPENS NEXT?

The Court will hold a hearing on **[X], 2024**, to consider whether to grant final approval of the Settlement, award fees and costs to the attorneys representing the Class, and service awards to the Settlement Class Representatives. Co-Lead Counsel will ask the Court to award up to **X%** of the Settlement Amount (i.e. up to **\$X**) to cover reasonable attorneys' fees plus costs they incurred in litigating this case and securing this nationwide Settlement for the Class. Co-Lead Counsel will also ask the Court to award each of the 4 proposed Settlement Class Representatives a service award of up to **\$X** each for their work in this litigation. You do not need to attend this hearing, but you are welcome to attend at your own expense. The hearing date may change, so please check the Settlement Website regularly for updates.

Questions? Visit www.ACUSettlement.com or Call 1-855-680-6395

To unsubscribe from this list, please click on the following link: [Unsubscribe](#)

EXHIBIT C

A federal court authorized this Notice.
This is not a solicitation from a lawyer.

Mitsubishi Airbag Control Unit Settlement
#28768
c/o JND Legal Administration
PO Box 91000
Seattle WA 98111

**Owners and Lessees of
Mitsubishi Class Vehicles
may qualify for a cash
payment from a
\$8.5 million settlement.**

**Estimated payments up
to \$250 per vehicle.**

You are receiving this notice because records indicate you may qualify for this class action settlement.

Questions?

Visit www.ACUSettlement.com or
Call 1-855-680-6395

«Barcode»

Postal Service: Please do not mark barcode

«Full_Name»

«CF_CARE_OF_NAME»

«CF_ADDRESS_1»

«CF_ADDRESS_2»

«CF_CITY», «CF_STATE» «CF_ZIP»

«CF_COUNTRY»

What is this Class Action Settlement about?

You are receiving this notice because you may be a Class Member in a proposed class action settlement in a lawsuit called *In Re: ZF-TRW Airbag Control Units Products Liability Litigation*, Case No. 2:19-ml-02905-JAK-MRW (C.D. Cal.). Class Members include current or former owners/lessees of Mitsubishi Class Vehicles. A list of the Mitsubishi Class Vehicles and other important information and case documents is available on the Settlement Website, www.ACUSettlement.com.

The Settlement provides **\$8.5 million** to resolve claims that the Mitsubishi Class Vehicles contain defective ZF-TRW airbag control units that are vulnerable to a condition called electrical overstress, which may cause the vehicles' airbags and other safety features to fail during a collision. Mitsubishi denies the claims but has decided to settle. The Court has not decided who is right.

You have been identified as a potential Class Member based on records from Mitsubishi and the DMV. The purpose of this notice is to inform you of the proposed class action settlement so you may decide what to do. **Your legal rights under the Settlement are affected even if you do nothing, so please read this notice carefully.**

The cash compensation available will be up to \$250 per Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds, depending on the volume of claims submitted and court-awarded fees and costs. If multiple Class Members submit a valid claim for the same Mitsubishi Class Vehicle, 60% of the compensation for that Mitsubishi Class Vehicle will be allocated to the original owner who purchased the vehicle new, and the remaining 40% will be allocated to or divided evenly among the other Class Member(s).

In addition to the cash payments, the Settlement provides for a robust Mitsubishi Class Vehicle inspection program. Please visit www.ACUSettlement.com for more information.

How do I get a payment?

You must submit a claim to receive a cash payment. The claim form asks for basic information and takes just a few minutes to complete. To submit your claim online, please scan your individual QR code below or visit www.ACUSettlement.com and enter your Unique ID and PIN. You can also download a claim form on the Settlement Website or call to request a form, and submit your claim by mail. The fastest option is to submit your claim online.

You should submit your claim now. Claim forms must be electronically submitted or postmarked no later than **[X], 2025**. This schedule may change, so please visit the Settlement Website regularly for updates.

What are my other options?

You may object to or exclude yourself from the Settlement by , 2024. If you exclude yourself, you will not receive any cash payments and you will not release any of the claims that this Settlement resolves. If you do not exclude yourself from the Settlement, you will be bound by the Court's orders and judgments like all other Class Members, even if you do not file a claim. If you wish to object, the Court will consider your views in deciding whether to approve or reject this Settlement. If the Court does not approve the Settlement, no cash payments will be sent, and the lawsuit will continue. You cannot object if you exclude yourself from the Settlement. For information on how to object or exclude yourself, visit www.ACUSettlement.com.

What happens next?

The Court will hold a hearing on , 2024, to consider whether to grant final approval of the Settlement, award fees and costs to the attorneys representing the Class, and service awards to the Settlement Class Representatives. Co-Lead Counsel will ask the Court to award up to % of the Settlement Amount (i.e. up to \$) to cover reasonable attorneys' fees plus costs they incurred in litigating this case and securing this nationwide Settlement for the Class. Co-Lead Counsel will also ask the Court to award each of the 4 proposed Settlement Class Representatives a service award of up to \$ each for their work in this litigation. You do not need to attend this hearing, but you are welcome to attend at your own expense. The hearing date may change, so please check the Settlement Website regularly for updates.

Questions? Visit www.ACUSettlement.com, call toll-free 1-855-680-6395, email info@ACUSettlement.com, or write Mitsubishi Airbag Control Unit Settlement, c/o JND Legal Administration, PO Box 91000, Seattle WA 98111.

YOUR VIN:	XXXXXXXXXXXXXXXXXX
YOUR UNIQUE ID:	<<Unique_ID>>
YOUR PIN:	XXXXXXX

PLEASE REFER TO YOUR UNIQUE ID AND PIN TO FILE A CLAIM



#:28771

Carefully separate this Address Change Form at the perforation

Name: _____

Current Address: _____

PLACE
STAMP
HERE

Address Change Form

To make sure your information remains up-to-date in our records, please confirm your address by filling in the above information and depositing this postcard in the U.S. Mail.

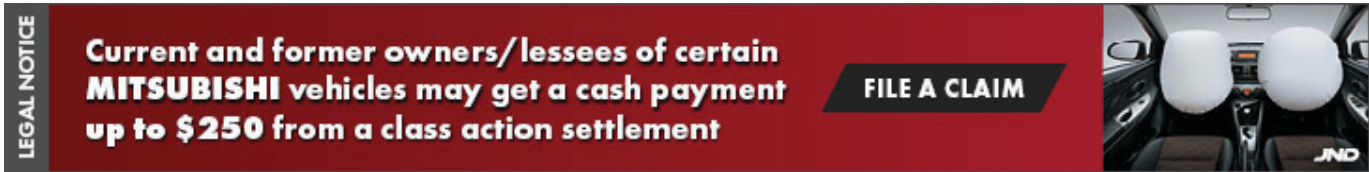
Mitsubishi Airbag Control Unit Settlement
c/o JND Legal Administration
PO Box 91000
Seattle, WA 98111

EXHIBIT D

Banner Ads

1


728 x 90



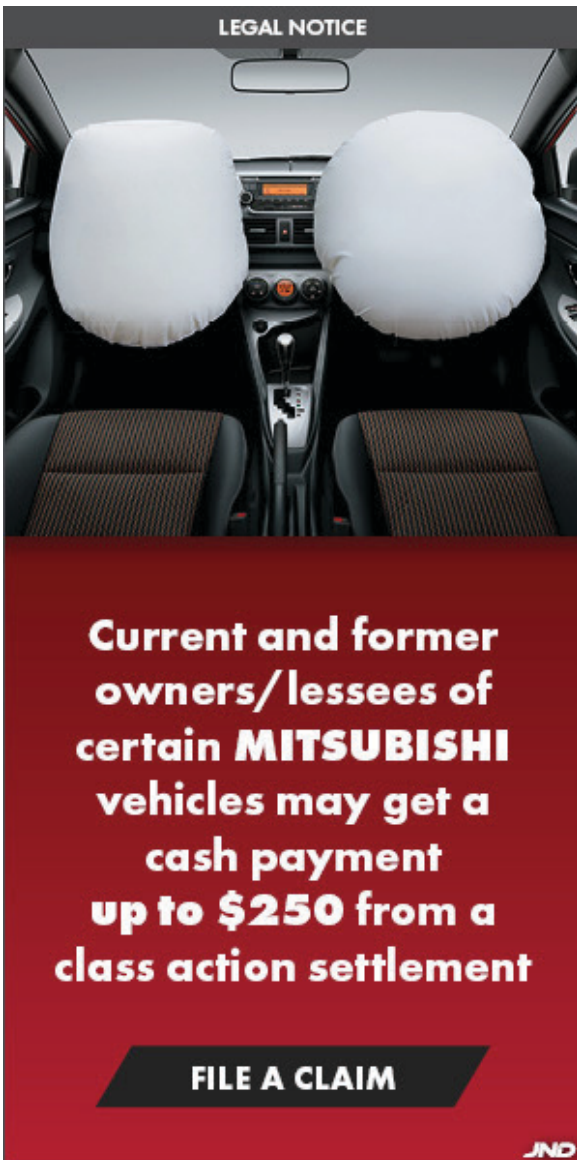
LEGAL NOTICE

Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement


FILE A CLAIM



300 x 600




LEGAL NOTICE



Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement

FILE A CLAIM



300 x 250



LEGAL NOTICE



Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement

FILE A CLAIM



320 x 50



LEGAL NOTICE

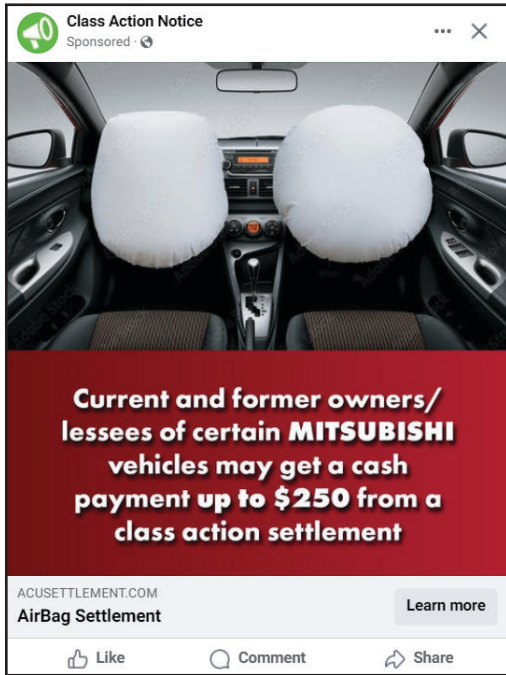
Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement

FILE A CLAIM



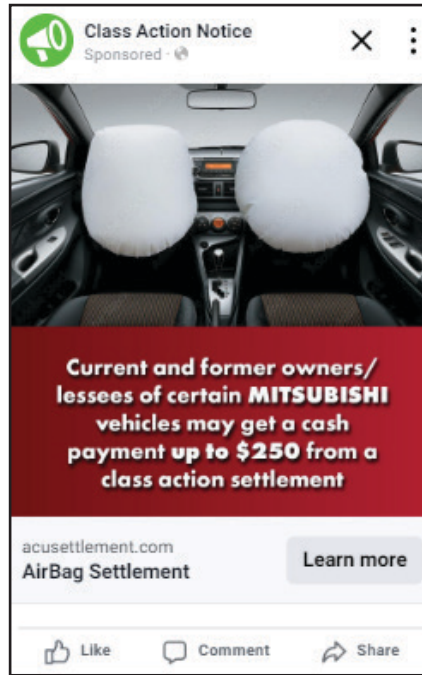
Facebook Ads

Facebook Desktop InFeed



This is a desktop in-feed advertisement. At the top, it features a green megaphone icon, the text "Class Action Notice", and "Sponsored" with a small globe icon. Below this is a photograph of a car's interior with two deployed airbags. A large red banner with white text reads: "Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement". At the bottom left, it says "ACUSETTLEMENT.COM" and "AirBag Settlement". At the bottom right, there is a "Learn more" button. The bottom of the ad shows the standard Facebook interaction bar with "Like", "Comment", and "Share" icons.

Facebook Mobile InFeed



This is a mobile in-feed advertisement. It has a similar layout to the desktop version. At the top, it features a green megaphone icon, the text "Class Action Notice", and "Sponsored" with a small globe icon. Below this is a photograph of a car's interior with two deployed airbags. A large red banner with white text reads: "Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement". Below the banner, it says "acusettlement.com" and "AirBag Settlement". To the right of this text is a "Learn more" button. The bottom of the ad shows the standard Facebook interaction bar with "Like", "Comment", and "Share" icons.

Facebook Stories



This is a Facebook story advertisement. It features a red background with white text that reads: "Current and former owners/lessees of certain **MITSUBISHI** vehicles may get a cash payment up to **\$250** from a class action settlement". At the bottom of the story, there is a photograph of a car's interior with two deployed airbags. A white "Learn more" button with a link icon is overlaid on the bottom left of the photo.

Instagram Ads

3

Instagram InFeed



Instagram Stories




EXHIBIT E

Responsive Search Ads

Desktop

Sponsored

 www.acusettlement.com/

Airbag Control Unit Settlement - File a claim for payment

Current and former Mitsubishi owners/lessees may get up to a \$250 payment. File a claim. Certain Mitsubishi Lancers and Outlanders with ZF-TRW airbag control units are impacted.

[Key Dates](#) · [Important Documents](#) · [FAQ](#) · [File a Claim](#)

Sponsored

 www.acusettlement.com/


Airbag Control Unit Settlement - Mitsubishi Owners/Lessees

Certain Mitsubishi Lancers and Outlanders with ZF-TRW airbag control units are impacted. Current and former Mitsubishi owners/lessees may get up to a \$250 payment. File a claim.

[Key Dates](#) · [Important Documents](#) · [FAQ](#) · [File a Claim](#)

Mobile

Sponsored


 www.acusettlement.com/

Airbag Control Unit Settlement - Mitsubishi Owners/Lessees

Current and former Mitsubishi owners/lessees may get up to a \$250 payment. File a claim. Certain Mitsubishi Lancers and Outlanders with ZF-TRW airbag control units are impacted.

[Key Dates](#) [Important Documents](#) [File a Claim](#)

Sponsored

 www.acusettlement.com/

Airbag Control Unit Settlement - File a claim for payment

Certain Mitsubishi Lancers and Outlanders with ZF-TRW airbag control units are impacted. Current and former Mitsubishi owners/lessees may get up to a \$250 payment. File a claim.

[File a Claim](#) [Key Dates](#) [FAQ](#) [Important Documents](#)

EXHIBIT F

Owners and Lessees of certain Mitsubishi vehicles may qualify for a cash payment in a \$8.5 million class action settlement. Estimated cash payments are expected to be up to \$250 per Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds.

SEATTLE/ Month x, 2024 / JND Legal Notification

A proposed class action settlement has been reached in a lawsuit called *In Re: ZF-TRW Airbag Control Units Products Liability Litigation*, Case No. 2:19-ml-02905-JAK-MRW (C.D. Cal.). A list of the Mitsubishi Class Vehicles and other important information and case documents are available on the Settlement Website, www.ACUSettlement.com.

Class Members include all persons or entities who or which, on **[DATE OF THE PRELIMINARY APPROVAL ORDER]**, own or lease or previously owned or leased Mitsubishi Class Vehicles distributed for sale or lease in the United States or any of its territories or possessions. Eligibility for cash payments will be determined by VIN. The Mitsubishi Class Vehicles are the:

- 2013-2017 Mitsubishi Lancer;
- 2013-2015 Mitsubishi Lancer Evolution;
- 2013-2015 Mitsubishi Lancer Ralliart;
- 2013-2016 Mitsubishi Lancer Sportback; and
- 2013 Mitsubishi Outlander.

The Settlement provides **\$8.5 million** to resolve claims that the Mitsubishi Class Vehicles contain defective ZF-TRW airbag control units that are vulnerable to a condition called electrical overstress, which may cause the vehicles' airbags and other safety features to fail during a collision. Mitsubishi denies the claims but has decided to settle. The Court has not decided who is right.

The purpose of this notice is to inform you of the proposed class action settlement so you may decide what to do. **Your legal rights under the Settlement are affected even if you do nothing, so please read this notice carefully.**

The cash compensation available will be up to \$250 for each Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds, depending on the volume of claims submitted and court-awarded fees and costs. If multiple Class Members submit a valid claim for the same Mitsubishi Class Vehicle, 60% of the compensation for that Mitsubishi Class Vehicle will be allocated to the original owner who purchased the vehicle new, and the remaining 40% will be allocated to or divided evenly among the other Class Member(s).

In addition to the cash payments, the Settlement provides for a robust Mitsubishi Class Vehicle inspection program. Please visit www.ACUSettlement.com for more information.

How do I get a payment?

You must submit a claim to receive a cash payment. The claim form asks for basic information and takes just a few minutes to complete.

To submit your claim online, visit www.ACUSettlement.com. If you would like to submit your claim by mail, you can download and print the claim form on the Settlement Website or call to request a form. The fastest option is to submit your claim online.

You should submit your claim now.

Claim forms must be electronically submitted or postmarked no later than **[X], 2025**. This schedule may change, so please visit the Settlement Website regularly for updates.

What are my other options?

You may object to or exclude yourself from the Settlement by **[X], 2024**.

If you exclude yourself, you will not receive any cash payments and you will not release any of the claims that this Settlement resolves. If you do not exclude yourself from the Settlement, you will be bound by the Court's orders and judgments like all other Class Members, even if you do not file a claim.

If you wish to object, the Court will consider your views in deciding whether to approve or reject this Settlement. If the Court does not approve the Settlement, no cash payments will be sent, and the lawsuit will continue. You cannot object if you exclude yourself from the Settlement.

For information on how to object or exclude yourself, visit www.ACUSettlement.com.

What happens next?

The Court will hold a hearing on [X], 2024, to consider whether to grant final approval of the Settlement, award fees and costs to the attorneys representing the Class, and service awards to the Settlement Class Representatives. Co-Lead Counsel will ask the Court to award up to X% of the Settlement Amount (i.e. up to \$X) to cover reasonable attorneys' fees plus costs they incurred in litigating this case and securing this nationwide Settlement for the Class. Co-Lead Counsel will also ask the Court to award each of the 4 proposed Settlement Class Representatives a service award of up to \$X each for their work in this litigation. You do not need to attend this hearing, but you are welcome to attend at your own expense. The hearing date may change, so please check the Settlement Website regularly for updates.

Questions?

Visit www.ACUSettlement.com or call 1-855-680-6395.

EXHIBIT G

Mitsubishi Airbag Control Unit Settlement Notice

A federal court authorized this Notice. This is not a solicitation from a lawyer.

Cash payments and other benefits are available for eligible current and former owners and lessees of certain Mitsubishi vehicles.

Estimated cash payments are expected to be up to \$250 per Mitsubishi Class Vehicle with the potential for additional payments of unclaimed funds.

Mitsubishi Motors Corporation and Mitsubishi Motors North America, Incorporated (together, “Mitsubishi”) have agreed to a proposed class action settlement to resolve claims in a lawsuit called *In Re: ZF-TRW Airbag Control Units Products Liability Litigation*, Case No. 2:19-ml-02905-JAK-MRW (the “Settlement”).¹ The lawsuit alleges that the Mitsubishi Class Vehicles (defined below) contain defective ZF-TRW airbag control units (“ZF-TRW ACUs”) that are vulnerable to a condition called electrical overstress, which may cause the vehicles’ airbags and other safety features to fail during a collision.

Mitsubishi denies the allegations in the lawsuit but has agreed to the Settlement to resolve the case. The Court has not decided who is right. The purpose of this notice is to provide you with important information about the Settlement so you may decide what to do. **Your legal rights under the Settlement are affected even if you do nothing, so please read this notice carefully.**

If approved, the Settlement will provide cash compensation and other benefits to Class Members. These benefits are:

1. A \$8,500,000 Settlement Fund to pay Class Members who submit a valid claim. **The estimated cash payments will be up to \$250 per Mitsubishi Class Vehicle, depending on the volume of claims submitted and court-awarded fees and costs.** Please review **Question 5** for details on how cash payments will be allocated if more than one Class Member submits a valid claim for the same Mitsubishi Class Vehicle; and
2. A robust Mitsubishi Class Vehicle inspection program.

You may be eligible for these benefits if on [**DATE COURT ISSUES PRELIMINARY APPROVAL ORDER**], you own, lease, or previously owned or leased a Mitsubishi Class Vehicle. The Mitsubishi Class Vehicles are the:

- 2013-2017 Mitsubishi Lancer;
- 2013-2015 Mitsubishi Lancer Evolution;
- 2013-2015 Mitsubishi Lancer Ralliart;
- 2013-2016 Mitsubishi Lancer Sportback; and
- 2013 Mitsubishi Outlander.

To determine whether your vehicle is part of the Class, please visit the Settlement website, www.ACUSettlement.com, which contains a Vehicle Identification Number (“VIN”) lookup tool to check the eligibility of your vehicle.

For their work in securing this Settlement, the attorneys representing the Class will request up to **X%** of the Settlement Amount (i.e. up to **\$X**) in attorneys’ fees and costs. Counsel will also request service awards of up to **\$X** for each of the Settlement Class Representatives who brought this lawsuit (the “Class

¹ Capitalized terms have the meaning assigned to them in the Settlement Agreement, unless otherwise noted.

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

Representative service awards”). If approved by the Court, the attorneys’ fees and costs, and Class Representative service awards, will be paid out of the Settlement Fund.

This notice provides a summary of the Settlement, and it is important that you review it carefully to understand your legal rights. The full details of the Settlement, including the Class Action Settlement Agreement and other important case documents, are available at www.ACUSettlement.com. Please visit the website regularly for further updates about the Settlement.

WHAT THIS NOTICE CONTAINS

Basic Information 3

1. WHAT IS THIS NOTICE AND LAWSUIT ABOUT? 3

Who is in the Class?..... 4

2. AM I PART OF THE CLASS? 4

3. IS ANYONE EXCLUDED FROM THE SETTLEMENT?..... 4

Settlement Benefits – What Class Members Get 5

4. WHAT DOES THE SETTLEMENT PROVIDE? 5

5. HOW MUCH CASH COMPENSATION WILL I RECEIVE IF I FILE A CLAIM?..... 5

6. HOW DO I SUBMIT A CLAIM FOR CASH COMPENSATION? 5

7. WHEN WILL I GET MY PAYMENT?..... 6

8. HOW DOES THE SETTLEMENT INSPECTION PROGRAM WORK?..... 6

9. WHAT HAPPENS TO ANY UNCLAIMED FUNDS IN THE SETTLEMENT?..... 6

Understanding the Class Action Process 7

10. WHAT IS A CLASS ACTION?..... 7

11. WHAT AM I GIVING UP TO REMAIN A MEMBER OF THE CLASS?..... 7

12. WHAT HAPPENS IF I DO NOTHING AT ALL?..... 7

Excluding Yourself from the Settlement 7

13. HOW DO I GET OUT OF THE SETTLEMENT? 7

14. IF I DO NOT EXCLUDE MYSELF, CAN I SUE THE DEFENDANTS FOR THE SAME THING LATER? 8

15. IF I EXCLUDE MYSELF, CAN I STILL GET A SETTLEMENT PAYMENT?..... 8

The Lawyers Representing You 8

16. DO I HAVE A LAWYER IN THE CASE? 8

17. HOW WILL THE LAWYERS BE PAID? 9

Objecting to the Settlement..... 9

18. HOW DO I TELL THE COURT IF I DO NOT LIKE THE SETTLEMENT? 9

19. WHAT IS THE DIFFERENCE BETWEEN OBJECTING TO THE SETTLEMENT AND EXCLUDING MYSELF FROM THE SETTLEMENT?..... 10

The Court’s Fairness Hearing 10

20. WHEN AND WHERE WILL THE COURT DECIDE WHETHER TO APPROVE THE SETTLEMENT? 10

21. DO I HAVE TO COME TO THE HEARING? 11

22. MAY I SPEAK AT THE HEARING? 11

Getting More Information 11

23. HOW DO I GET MORE INFORMATION?..... 11

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

BASIC INFORMATION

1. WHAT IS THIS NOTICE AND LAWSUIT ABOUT?

The federal court overseeing this case authorized this Notice to inform you about a proposed class action settlement in a lawsuit known as *In Re: ZF-TRW Airbag Control Units Products Liability Litigation*, Case No. 2:19-ml-02905-JAK-MRW. The case is pending before the Honorable John A. Kronstadt in the United States District Court for the Central District of California.

Plaintiffs Tiffany Ecklor, Gaylynn Sanchez, Michael Nearing, and John Sancomb (together, the “Settlement Class Representatives”) allege that Mitsubishi designed and sold vehicles with a defective ZF-TRW ACU. The ACU is an electrical component that controls the functions of various safety features, including airbags. Plaintiffs allege the ZF-TRW ACUs in the Mitsubishi Class Vehicles (defined in **Question 2** below) are vulnerable to an electrical overstress condition that can cause the vehicles’ airbags and other passenger safety systems to malfunction during a collision, which may result in airbag non-deployment or other safety failures.

Mitsubishi denies all claims and allegations of wrongdoing in the lawsuit. The Court has not decided who is right. Instead, the Parties have agreed to the Settlement to avoid the costs, risk, and delays associated with continuing this complex and time-consuming litigation.

This Notice explains the litigation, the Settlement and your legal rights and options under it. If you have any questions, please visit www.ACUSettlement.com or contact the Settlement Notice and Claims Administrator at 1-855-680-6395 or info@ACUSettlement.com.

YOUR LEGAL RIGHTS AND OPTIONS IN THE SETTLEMENT	
PARTICIPATE BY FILING A CLAIM	To obtain cash compensation under this Settlement, you must submit a valid claim. Please refer to Question 6 for details on how to submit a valid claim. You can submit your claim now. Under the current schedule, claims must be submitted electronically or postmarked by [X], 2025 . This schedule may change, so please visit the Settlement Website (www.ACUSettlement.com) regularly for updates.
REQUEST EXCLUSION	If you wish to exclude yourself from the Settlement, you must submit a request to exclude yourself from, or “opt out” of, the Settlement, by [X], 2024 . If you do so, you will receive no cash payment under the Settlement, but you will preserve your rights to sue Mitsubishi over the claims being resolved by the Settlement. Please refer to Questions 13-Error! Reference source not found. for further details.
OBJECT	If you wish to object to the Settlement, you may write to the lawyers in this case and the Court, and explain what you dislike about the Settlement. You must submit your objection by [X], 2024 . If you object to the Settlement, you are expressing your views about the Settlement, but you will remain a member of the Class (if you are otherwise eligible) and you will still release the claims covered by the Settlement. If you make an objection, you must still submit a

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

YOUR LEGAL RIGHTS AND OPTIONS IN THE SETTLEMENT

	<p>claim to receive compensation under the Settlement. Please refer to Questions 18 and 19 for further details.</p> <p>If you object to the Settlement as described above, you may ask to speak in Court about the fairness of the Settlement at the Fairness Hearing. Please refer to Questions 20-22 for further details.</p>
DO NOTHING	<p>If you do nothing, you will receive no payment in this Settlement and you will give up your right to sue or continue to sue Mitsubishi for the claims in this case.</p>

WHO IS IN THE CLASS?

2. AM I PART OF THE CLASS?

The Class consists of all persons or entities who or which, on **[DATE OF THE PRELIMINARY APPROVAL ORDER]**, own or lease or previously owned or leased Mitsubishi Class Vehicles that were originally sold or leased in the United States or any of its territories or possessions.

To check whether you have a Mitsubishi Class Vehicle, please enter your Vehicle Identification Number (“VIN”) in the VIN lookup tool found at www.ACUSettlement.com.

If you do not know your VIN, please check the driver’s side dashboard and/or driver’s side door post, which will contain the 17-digit VIN for your vehicle. You should take a photo of the VIN with your phone, so you have easy access to the number when you’re filing a claim.

Eligibility for cash payments will be determined by VIN. The Mitsubishi Class Vehicles are the:

- 2013-2017 Mitsubishi Lancer;
- 2013-2015 Mitsubishi Lancer Evolution;
- 2013-2015 Mitsubishi Lancer Ralliart;
- 2013-2016 Mitsubishi Lancer Sportback; and
- 2013 Mitsubishi Outlander.

If you are not sure whether you are a Class Member, or have any other questions about the Settlement, visit www.ACUSettlement.com, or call toll-free at 1-855-680-6395.

3. IS ANYONE EXCLUDED FROM THE SETTLEMENT?

The following entities and individuals are excluded from the Settlement Class:

- Mitsubishi, its officers, directors, employees and outside counsel; its affiliates and affiliates’ officers, directors and employees; its distributors and distributors’ officers and directors; and Mitsubishi’s Dealers and their officers and directors;
- Settlement Class Counsel, Plaintiffs’ counsel, and their employees;
- Judicial officers and their immediate family members and associated court staff assigned to this case; and

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

- Persons or entities who or which timely and properly exclude themselves from the Class.

SETTLEMENT BENEFITS – WHAT CLASS MEMBERS GET

4. WHAT DOES THE SETTLEMENT PROVIDE?

If approved, the Settlement will provide cash compensation and other benefits to Class Members. These benefits are:

1. A \$8,500,000 Settlement Fund to pay Class Members who submit a valid claim. **The cash payment will be up to \$250 per Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds, depending on the volume of claims submitted and court-awarded fees and costs;** and
2. A robust Mitsubishi Class Vehicle inspection program.

Questions 5-9 below describe these benefits in more detail.

5. HOW MUCH CASH COMPENSATION WILL I RECEIVE IF I FILE A CLAIM?

After deducting attorneys' fees, costs, and Settlement Class Representative service awards (*see Question 17*) and Settlement administration costs (estimated at approximately \$[X] to \$[X]), the remaining Settlement Amount will be allocated evenly, on a per-capita basis, among all Mitsubishi Class Vehicles for which the Settlement Notice and Claims Administrator has received a valid Claim Form. The compensation available will be up to \$250 per Mitsubishi Class Vehicle, with the potential for additional payments of unclaimed funds, depending on the volume of claims submitted.

If more than one Class Member submits a valid claim for the same Mitsubishi Class Vehicle, then the original owner who purchased that Mitsubishi Class Vehicle new shall receive 60% of the funds allocated to that Mitsubishi Class Vehicle, and the remaining 40% will be distributed evenly to or among the remaining Class Member(s) that submit a valid claim on that Mitsubishi Class Vehicle.

For example, if each Mitsubishi Class Vehicle is allocated \$250 and an original owner and a subsequent owner both submit valid claims for the same vehicle, the original owner would be allocated \$150, and the subsequent owner would be allocated \$100.

Class Members may submit one Claim Form for each Mitsubishi Class Vehicle they own(ed) or lease(d).

6. HOW DO I SUBMIT A CLAIM FOR CASH COMPENSATION?

You must timely submit a valid claim to receive a cash payment. The Claim Form asks for basic information and takes just a few minutes to complete.

To submit your claim online, visit www.ACUSettlement.com. If you received a Postcard or Email Notice and provide your Unique ID from that notice, you will not need to provide any documentation when you submit your claim. If you do not have a Unique ID, or if the Settlement Notice and Claims Administrator is unable to verify the information in your claim, the Settlement Notice and Claims Administrator may request supporting documentation to show your ownership or lease of the vehicle, such as vehicle title, registration, purchase agreement, lease agreement, insurance documentation, or other documentation showing both your name and the VIN.

If you would prefer to submit your Claim Form by mail, you can download and print the necessary forms from the Settlement Website or request a hardcopy form to be mailed to you by calling 1-855-680-6395

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

or sending an email to info@ACUSettlement.com. **For faster claims processing, you should submit your claim online at the website below, rather than by mail.**

If you have questions about what documentation is needed for your claim, visit www.ACUSettlement.com or call the Settlement Notice and Claims Administrator at 1-855-680-6395.

Submit claims online: www.ACUSettlement.com

Submit claims via email: info@ACUSettlement.com

Submit claims via mail:

Mitsubishi Airbag Control Unit Settlement
c/o JND Legal Administration
PO Box 91000
Seattle, WA 98111

7. WHEN WILL I GET MY PAYMENT?

The Settlement Notice and Claims Administrator will calculate the payment amount for each timely, valid, and complete Claim Form, and send out payments after the Claim Period closes.

The Claims Period shall run as follows: Class Members shall have 12 months from the Effective Date to submit a Claim Form for cash compensation.

The “Effective Date” will depend on when the Court enters its order finally approving the Settlement and its Judgment, and whether there is an appeal of the Judgment.

Please check www.ACUSettlement.com after the Fairness Hearing (*see* **Question 20**) for information concerning the timing of cash payments. The Parties anticipate that the Court will hold its Fairness Hearing on **[X], 2024**.

8. HOW DOES THE SETTLEMENT INSPECTION PROGRAM WORK?

Once the Court grants final approval of the Settlement, Mitsubishi shall institute a Settlement Inspection Program to inspect Mitsubishi Class Vehicles when **X**. For more information, please review the Inspection Program Protocol that is attached as Exhibit **X** to the Settlement Agreement. The Settlement Agreement and its exhibits can be found at www.ACUSettlement.com.

9. WHAT HAPPENS TO ANY UNCLAIMED FUNDS IN THE SETTLEMENT?

The Settlement is non-reversionary. This means that no amount of the \$8.5 million will be returned to Mitsubishi. If there are any unclaimed funds remaining from the Settlement Amount the Parties will redistribute up to \$750 to all Class Members who submitted a valid claim, if economically feasible to do so.

If it is not feasible and/or economically reasonable to attempt a second distribution, then the remaining balance shall be distributed “*cy pres*,” which means they are paid to charitable causes that indirectly benefit the Class. The *cy pres* recipient(s) in this case, if any, is subject to the agreement of the Parties and Court approval. Please check www.ACUSettlement.com for updates about any *cy pres* distribution.

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

UNDERSTANDING THE CLASS ACTION PROCESS

10. WHAT IS A CLASS ACTION?

In a class action, one or more people called “class representatives” sue on behalf of other people who have similar claims. All these people are known as a “Class” or “Class Members.” When a class action is settled, the Court resolves the issues in the lawsuit for all Class Members, except for those who request to be excluded from (or “opt out” of) the Class. Opting out means that you will not receive benefits under the Settlement. The opt out process is described in **Questions 13** below.

11. WHAT AM I GIVING UP TO REMAIN A MEMBER OF THE CLASS?

If the Settlement becomes final and you do not exclude yourself, you will release Mitsubishi and the Released Parties from liability and will not be able to sue them about the issues in the lawsuit.

Under the Settlement, you are not releasing and are expressly reserving all rights relating to claims for personal injury, wrongful death, or actual physical property damage arising from an incident involving a Mitsubishi Class Vehicle, including the deployment or non-deployment of an airbag.

The Settlement Agreement at Section **X** and Appendix **A** of this Long Form Notice describes the released claims in necessary legal terminology, so read it carefully. The Settlement Agreement is available at www.ACUSettlement.com.

You can talk to one of the lawyers listed in **Question 16** below for free or you can, of course, talk to your own lawyer at your own expense if you have questions about the released claims or what they mean.

12. WHAT HAPPENS IF I DO NOTHING AT ALL?

If you do nothing, you will not get a payment from the Settlement. *See Question 6* above for information on how to get a cash payment from the Settlement.

You will also be bound by all terms of the Settlement, which means you will not be able to start a lawsuit, continue with a lawsuit, or be part of any other lawsuit against Mitsubishi about the legal issues in this case.

EXCLUDING YOURSELF FROM THE SETTLEMENT

13. HOW DO I GET OUT OF THE SETTLEMENT?

If you do not want to receive a cash payment from the Settlement and/or you want to retain the right to sue Mitsubishi about the legal issues in this case, then you must take steps to remove yourself from the Settlement. You may do this by asking to be excluded from the Settlement—sometimes referred to as “opting out.”

To opt out of the Settlement, you must mail or email a letter or other written document to the Settlement Notice and Claims Administrator. Your request must include:

- Your name, address, and telephone number;
- The VIN(s) and the dates of your ownership or lease of the Mitsubishi Class Vehicle(s);
- A statement saying “I wish to exclude myself from the Class in *In Re: ZF-TRW Airbag Control Units Products Liability Litigation*, Case No. 2:19-ml-02905-JAK-MRW (C.D. Cal.); and

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

- Your handwritten, personal signature (electronic signatures, including DocuSign, are invalid and will not be considered personal signatures).

You cannot ask to be excluded over the phone or at the settlement website. You must mail your letter with your exclusion request postmarked no later than **[X], 2024** to:

Mitsubishi Airbag Control Unit Settlement
c/o JND Legal Administration
PO Box 91000
Seattle, WA 98111

info@ACUSettlement.com

Your letter with your exclusion request must be postmarked no later than **[X], 2024**, to be considered by the Court. The deadlines found in this notice may be changed by the Court. Please check www.ACUSettlement.com regularly for updates regarding the settlement.

14. IF I DO NOT EXCLUDE MYSELF, CAN I SUE THE DEFENDANTS FOR THE SAME THING LATER?

No. If you do not timely submit your request for exclusion or fail to include the required information in your request for exclusion, you will remain a Class Member and will not be able to sue Mitsubishi about the claims that the Settlement resolves. If you do not exclude yourself from the Settlement, you will be bound like all other Class Members by the Court's orders and judgments in this class action lawsuit, even if you do not file a claim.

15. IF I EXCLUDE MYSELF, CAN I STILL GET A SETTLEMENT PAYMENT?

No. You will not get money from the Settlement if you exclude yourself. If you exclude yourself from the Settlement, do not send in a Claim Form asking for benefits from the Settlement.

THE LAWYERS REPRESENTING YOU

16. DO I HAVE A LAWYER IN THE CASE?

Yes. The Court has appointed lawyers from the law firms Baron & Budd, P.C. and Lief Cabraser Heimann & Bernstein, LLP to represent you and other Class Members. These lawyers are called "Co-Lead Counsel." Their contact information is as follows:

Roland Tellis
Baron & Budd, P.C.
15910 Ventura Boulevard, Suite 1600
Encino, CA 91436
Tel.: (818) 839-2333
Email: rtellis@baronbudd.com

David S. Stellings
Lief Cabraser Heimann & Bernstein, LLP
250 Hudson Street, 8th Floor
New York, NY 10013
Tel.: (212) 355-9500
Email: dstellings@lchb.com

If you want to be represented by your own lawyer, you may hire one at your own expense.

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

17. HOW WILL THE LAWYERS BE PAID?

Co-Lead Counsel will ask the Court to award the attorneys representing the Class up to **X%** percent of the Settlement Amount (i.e. up to **\$X**) to compensate them for their attorneys' fees and costs in litigating this case and securing this nationwide Settlement for the Class. Co-Lead Counsel will also ask the Court to award each of the 4 proposed Settlement Class Representatives a service award of up to **\$X** each for their work in this litigation.

The Court must approve Co-Lead Counsel's requests for fees, costs, and Settlement Class Representative service awards, before they are paid from the Settlement Fund. Co-Lead Counsel will submit their request by **[X]**, 2024, and that document will be available at www.ACUSettlement.com shortly after it is filed with the Court. Class Members will have an opportunity to comment on and/or object to the requests for attorneys' fees, costs and Settlement Class Representative service awards, as explained further in **Questions 18-19** below. Please check www.ACUSettlement.com regularly for updates regarding Class Counsel's request for attorneys' fees, costs, and Settlement Class Representative service awards.

OBJECTING TO THE SETTLEMENT

18. HOW DO I TELL THE COURT IF I DO NOT LIKE THE SETTLEMENT?

If you do not exclude yourself from the Settlement, you may object to it. The Court will consider your views in deciding whether to approve or reject the Settlement. If the Court does not approve the Settlement, no cash payments will be sent, and the lawsuit will continue.

To comment on or to object to the Settlement or to Co-Lead Counsel's request for attorneys' fees, costs, and Settlement Class Representative service awards, you or your attorney must deliver to Co-Lead Counsel and to Mitsubishi's Counsel, and file with the Court, on or before **[X]**, 2024, a written statement with the following information:

- The MDL case name (*In re ZF-TRW Airbag Control Units Products Liability Litigation*);
- Your name, actual address, and telephone number;
- The VIN(s) of your Mitsubishi Class Vehicle(s);
- The date(s) of purchase or lease of any Mitsubishi Class Vehicle(s);
- A written statement of your objections. Your objection must also state whether it applies only to you, to a specific subset of the Class, or to the entire Class, and state with specificity the grounds for the objection. The statement must also indicate whether you are represented by a lawyer in submitting your objection; and
- Your personal signature.

Any documents supporting your objection must also be attached to the objection.

If an objection is made through a lawyer, the objection must also include (in addition to the above items):

- The number of times the objector has objected to a class action settlement within the five years preceding the date that the objector files the objection;
- The caption of each case in which the objector has made such objection; and
- A statement of the nature of the objection.

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

The lawyer(s) asserting the objection must also:

- File a notice of appearance with the Court before the deadline to submit objections;
- File a sworn declaration attesting to his or her representation of each Class Member on whose behalf the objection is being filed, and specify the number of times during the prior five-year period that the lawyer or their law firm has objected to a class action settlement; and
- Comply with the written objection requirements described in Section **VIA.** of the Settlement Agreement.

You must deliver your written objection to Co-Lead Counsel and Mitsubishi’s Counsel, and file with the Court, on or before **[X], 2024.**

CLERK OF THE COURT	CO-LEAD COUNSEL	MITSUBISHI’S COUNSEL
<p>Clerk of Court United States District Court Central District of California First Street Courthouse 350 W. First Street Courtroom 10B Los Angeles, CA 90012</p>	<p>Roland Tellis Baron & Budd, P.C. 15910 Ventura Boulevard, Suite 1600 Encino, CA 91436</p> <p>David S. Stellings Loeff Cabraser Heimann & Bernstein, LLP 250 Hudson Street, 8th Floor New York, NY 10013</p>	<p>Douglas W. Robinson Palmieri, Tyler, Wiener, Wilhelm & Waldron LLP 1900 Main Street, Suite 700 Irvine, CA 92614</p>

19. WHAT IS THE DIFFERENCE BETWEEN OBJECTING TO THE SETTLEMENT AND EXCLUDING MYSELF FROM THE SETTLEMENT?

Excluding yourself is telling the Court that you do not want to be part of the Class and do not want to receive any benefits under the Settlement or release any of the claims resolved by the Settlement. If you exclude yourself, you have no basis to object because the Settlement no longer affects you.

Objecting is telling the Court that you do not like something about the Settlement, the requested fees, costs, and/or Settlement Class Representative service awards. You may object only if you stay in the Class. You do not need to submit a claim to object, but if you object, you must still submit a claim to receive compensation under the Settlement.

THE COURT’S FAIRNESS HEARING

20. WHEN AND WHERE WILL THE COURT DECIDE WHETHER TO APPROVE THE SETTLEMENT?

The Court will hold a Fairness Hearing on **[X], 2024** at **[X] a.m./p.m.** PST, at the United States District Courthouse, Central District of California, First Street Courthouse, 350 W. First Street, Courtroom 10B, Los Angeles, CA 90012. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate, and whether to approve the request for attorneys’ fees, costs, and the request for Settlement Class Representative service awards. If there are objections, the Court will consider them

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
 PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

and may listen to people who have asked to speak at the hearing (*see* **Question 22** below). The Court will decide whether to grant final approval of the settlement, and, if so, how much to pay the lawyers representing you and the Class. We do not know how long these decisions will take. The Court may reschedule the Fairness Hearing, so check the Settlement website for further updates.

21. DO I HAVE TO COME TO THE HEARING?

No, you do not need to attend the Fairness Hearing. Co-Lead Counsel will answer any questions the Court may have. If you wish to attend the hearing, you are welcome to come at your own expense. If you submit an objection to the Settlement, you do not have to come to Court to talk about it, but you have the option to do so if you provide advance notice of your intention to appear (*see* **Question 22** below). As long as you submitted a written objection with all of the required information on time with the Court, the Court will consider it. You may have your own lawyer attend at your expense, but it is not required.

22. MAY I SPEAK AT THE HEARING?

You or your attorney may ask the Court for permission to speak at the Fairness Hearing. To do so, you must file with the Court a written notice of your intent to appear by **[10 DAYS BEFORE THE FAIRNESS HEARING]** and send a copy of that notice to Co-Lead Counsel and to Mitsubishi's Counsel at the addresses listed in **Question 16** above.

Anyone who has requested permission to speak must be present at the start of the Fairness hearing at **[X] a.m./p.m.** PST on **[X], 2024**. The Court may reschedule the Fairness Hearing, so check the Settlement website for further updates.

GETTING MORE INFORMATION

23. HOW DO I GET MORE INFORMATION?

This notice summarizes the proposed Settlement. More details are in the Settlement Agreement.

You can get a copy of the Settlement Agreement and other documents and information about the Settlement at www.ACUSettlement.com. You can also call the toll-free number, 1-855-680-6395 or write the Settlement Notice and Claims Administrator at:

Mitsubishi Airbag Control Unit Settlement
c/o JND Legal Administration
PO Box 91000
Seattle, WA 98111
info@ACUSettlement.com

*YOUR LEGAL RIGHTS UNDER THE SETTLEMENT ARE AFFECTED EVEN IF YOU DO NOTHING.
PLEASE READ THIS NOTICE CAREFULLY.*

Questions? Visit www.ACUSettlement.com or call toll-free at 1-855-680-6395

EXHIBIT H

CLAIM FORM INSTRUCTIONS

Mitsubishi Airbag Control Unit Settlement Notice

I. INSTRUCTIONS FOR COMPLETING THIS CLAIM FORM

Before filling out this Claim Form, please carefully read the instructions below and the full Notice available at www.ACUSettlement.com. **Although you may complete and return this Claim Form by mail, the fastest way to submit a claim is online at www.ACUSettlement.com.**

If you have questions about this Claim Form, please visit the Settlement Website for additional information. You may also contact the Settlement Notice and Claims Administrator at 1-855-680-6395 or email info@ACUSettlement.com with your questions.

To complete your Claim Form, you must include the following:

1. **Claim Information:** Please neatly print or type all information requested on the Claim Form. If you received a Postcard or Email Notice with a Unique ID, please include it in Section I (*Vehicle Owner/Leaseholder Information*) of the Claim Form.

Please submit only one Claim Form per Vehicle Identification Number (VIN).

2. **Documentation:** If you received a Postcard or Email Notice with a Unique ID and provide that Unique ID on this Claim Form, you do not need to provide any documentation at this time. If you do not have a Unique ID, or if the Settlement Notice and Claims Administrator is unable to verify the information in your claim, the Settlement Notice and Claims Administrator may contact you to request supporting documentation at a later date. You may need to provide documentation to show your ownership or lease of the vehicle, such as vehicle title, registration, purchase agreement, lease agreement, insurance documentation, or other documentation showing both your name and the VIN.
3. **Claim Submission:** The fastest way to submit a claim is online at www.ACUSettlement.com. Under the current schedule, your electronic claim must be **submitted by [X], 2025**. If you submit a paper Claim Form, it must be **postmarked or emailed no later than [X], 2025** and addressed to:

Mitsubishi Airbag Control Unit Settlement
c/o JND Legal Administration
PO Box 91000
Seattle, WA 98111
info@ACUSettlement.com

This schedule may change, so please visit the Settlement Website regularly for updates.

Claim Verification: All claims are subject to verification. The Settlement Notice and Claims Administrator will contact you if additional information or documentation is needed to verify your claim. Failure to complete all parts of the Claim Form, including any subsequent request for supporting documentation, may result in denial of your Claim, delay its processing, or otherwise adversely affect the Claim.

Assistance: If you have questions concerning this Claim Form or need additional copies, please contact the Settlement Notice and Claims Administrator at Mitsubishi Airbag Control Unit Settlement, c/o JND Legal Administration, PO Box 91000, Seattle, WA 98111, via email at info@ACUSettlement.com, or by calling 1-855-680-6395.

PLEASE KEEP A COPY OF YOUR CLAIM FORM FOR YOUR RECORDS.

CLAIM FORM

Mitsubishi Airbag Control Unit Settlement Notice

If you have more than one Mitsubishi Class Vehicle, you must submit a separate Claim Form for each vehicle. Please contact info@ACUSettlement.com for assistance in filing your Claim.

II. VEHICLE OWNER/LEASEHOLDER INFORMATION

Please provide your name and contact information below. Communications concerning this Claim will be directed to the contact information you provide below. You must notify the Settlement Notice and Claims Administrator if your contact information changes after your Claim is submitted.

Primary Owner/Lessee First Name	MI	Last Name
Company Name (if the vehicle was owned or leased by a company)		
Title (if submitting on behalf of a company)		
Address 1		
Address 2		
City	State	ZIP Code
Email	Phone Number	
Unique ID*		

**The Unique ID is listed in your Postcard or Email Notice. If you misplaced that Notice, please contact the Settlement Notice and Claims Administrator. If you do not have a Unique ID, you may leave this field blank.*

III. VEHICLE INFORMATION

Vehicle Identification Number

Please neatly print or type the Vehicle Identification Number (VIN)* of your eligible vehicle below. **If you have more than one eligible vehicle, you must submit a separate Claim Form for each vehicle.**

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

*VINs are 17 characters in length and do not include the letters I, O, or Q.

Ownership Type

Did you own or lease the vehicle at any point on or before [DATE OF PRELIMINARY APPROVAL]?

Yes / No

CLAIM FORM

Mitsubishi Airbag Control Unit Settlement Notice

Do/did you own or lease the vehicle?

Own / Lease

Did you purchase or lease the vehicle new or used?

New / Used

Do you still possess the vehicle?

Yes / No

IV. PAYMENT METHOD

Please select your preferred payment method for your claim. If you do not make an election and provide the required email address or phone number for an electronic payment, or if you elect more than one option, your payment will be sent by check.

- Virtual Debit Card Virtual Debit Card Email: _____
- PayPal PayPal Email: _____
- Venmo Venmo Phone Number: _____
- Paper Check by Mail

V. CERTIFICATION

I certify that all the information that I supplied in this Claim Form is true and correct to the best of my knowledge and belief. I understand that the information I submit in this Claim Form is subject to verification and the Settlement Notice and Claims Administrator may reach out to me for further information or documentation to verify my Claim.

Signature of Primary Owner/Lessee

Date

--	--

 -

--	--

 -

--	--	--	--

Printed Name

Title (if submitting on behalf of a company)

Company (if submitting on behalf of a company)